

# Meeting Agenda

- Welcome
- Large Group
- **First Things First- Frankie Jackson**
- Campus Network
  - [Student Passwords](#)
- Campus Testing
  - [Power Washing Chromebooks](#)- Larry Barrios
  - [State Testing Training in January](#) – Scottie Stevens
- Hardware
  - [My Learning Page](#) - Doug Baker
  - [Google Classroom](#) - Doug Baker
- Software
  - [Kaspersky Removal](#) - Larry Barrios
  - [Adobe licensing](#) – Larry Barrios
- [Submitted Questions](#)
- **Farewell**
- **Small Group**
- Service Request
  - [Ticket Review Before the Break](#)
- Campus Network
  - [Network Closet PAR Review](#)
- Engagement & Support
  - [Campus Highlights](#)
  - [Service Portfolio Implementation](#)
  - [Knowledge Base Review](#)

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# Submitted Questions

- *Has the sound port issue with the dock for the Lenovo 370 been fixed? Still need to bypass docking station to resolve issue at this time.*
- *"I have had some teacher's ask about the removal of the overhead projector extension column, now that the rooms have the promethean installed? Ask your administration to enter a Maintenance Work order.*
- *Teachers over here would like to know if computer labs will be getting a promethean board to replace the overhead projector? Yes, the projectors will be replaced check with your campus for delivery dates.*

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# Thank You

We would like to say thank you for making the first semester of this school year a success. You are the eyes and ears for Technology Services, your presence at your campuses has value and plays an important role in our organization. Thank you for your hard work and dedication. Have a happy and safe holiday. Look forward to seeing you in the New Year!

