

# Meeting Agenda

- ▶ Welcome
- ▶ Innovation & Accountability
  - Cybersecurity Updates- James Costello
- Campus Testing
  - Testing Reminders – Doug Baker
- Inventory
  - Inventory Updates - Leonard Chance
  - Submitted Questions
  - Thank You

# Submitted Questions

- ▶ What is the Status on Social Studies laptops and teacher tools and class room set? **Middle Schools are being done now. HS SS is slated for next school year**
- ▶ Possibility of another class for Console 3 training? **Trainings will be offered on April 23rd and April 24th. Course GE 3871 USING IVANTI – CERTIFICATION LEVEL 3 Please register for the trainings if you have not done so yet.**
- ▶ How can Printer Logic reports be created to track usage and users for network printers including the XEROX copiers in admin area. **Refer to training material for Printer Logic. See included documentation on presentation slide**
- ▶ Light Speed replacement of ear buds attached to Flex Mike clarify is replacement under warranty or campus expense? **Under warranty. If missing campus responsibility to replace. If damaged then equipment is covered under warranty.**

# Submitted Questions

- ▶ I have tried to use the ISupport to see if I could find solutions to issues and that has not been very successful maybe we need training? I can't get immediate answers from CCC or Google, You Tube searches, Call Center line is busy ect. Maybe if we had a Forum like <http://www.techist.com/forums>, or [www.hardwarezone.com](http://www.hardwarezone.com). or ,PC Advisor Forums ?? What do you all think? **Please contact the CCC for assistance with issues you are having with searching for specific topics.**

# Printer Logic Reporting

- ▶ Documentation in [Knowledge Base article G6FE174987](#)
  - ▶ In the Attachments tab
  - ▶ *Network Printers and Printer Logic.docx*
  - ▶ Page 140

# Thank You

- ▶ Thank you for all the great things that you are doing at your campuses. Everything that you all do is greatly appreciated and goes unnoticed. Where would we be without you all! Look forward to seeing you all soon. Let go be great!!