

DEVICE IMAGING AND INTEGRATION HAPPY HOLIDAYS FROM DII



DII would like to wish everyone a Happy Holiday! Thank you for all your hard work this year. We look forward to 2017!





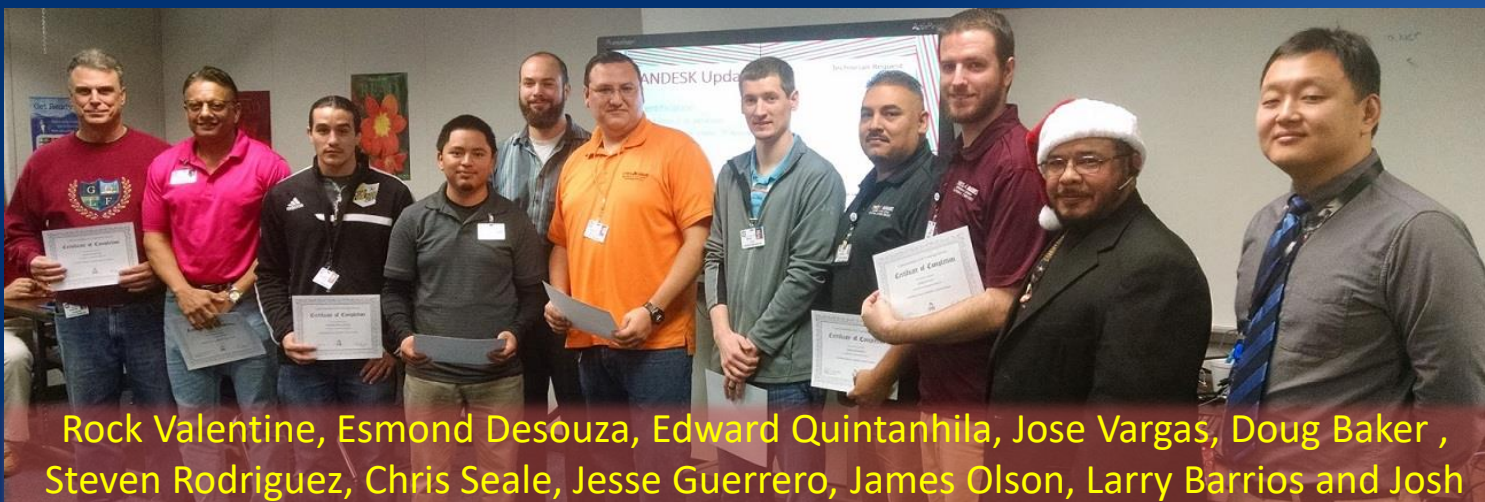
DEVICE IMAGING AND INTEGRATION LANDESK CERTIFICATION LEVEL II



Congratulations to our LANDESK II Certified Technicians! All Certified II Technicians received certificates during the Voice of the Technician meetings this Wednesday.



Bob Rader, Luis Valez, Stephen Hernandez, Richard Zelenka, Craig Parliament, Bradley Mulligan, Aaron Widrick, Paul Garrett, and Jacob Sanders



Rock Valentine, Esmond Desouza, Edward Quintanhila, Jose Vargas, Doug Baker, Steven Rodriguez, Chris Seale, Jesse Guerrero, James Olson, Larry Barrios and Josh Zhang

DEVICE IMAGING AND INTEGRATION LANDESK CERTIFICATION LEVEL II



Josh Zhang Teaching

Josh Zhang and Austen Chang continued to train in LANDESK Certification Level II this week. Thank you to all Technicians who signed up for the classes!



Congratulations to this week's LANDESK II Certified Technicians!



Concentrating Technicians

Geoffrey Brown
Dencio Cabitac
Julia Gibson
Eric Pina
Cassandra Slade
Brandon Splawn

DEVICE IMAGING AND INTEGRATION TECHNICIAN MEETING



Larry Barrios and Josh Zhang

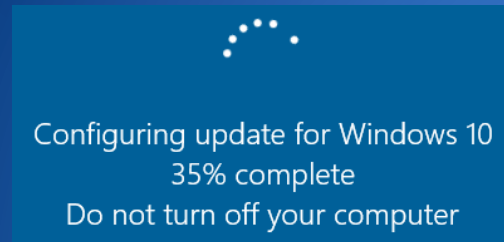
Larry Barrios and Josh Zhang presented at the Voice of the Technician meeting regarding LANDESK. The most commonly asked question lately is, “Why am I having to reboot all of the time?” In the past, we did not have a way to patch computers, but with LANDESK, that has changed (and for the good of the District!).

To better help customers understand the reboot process, the Restart Notification window now reads:

Software has been installed or updated on your computer and may require multiple restarts.

Technology Services recommends restarting during a free period or at the end of the day to allow time for the update to complete.

If you do not restart within one day, the computer will automatically restart 24 hours from now.



DEVICE IMAGING AND INTEGRATION DII ASSISTING CUSTOMERS



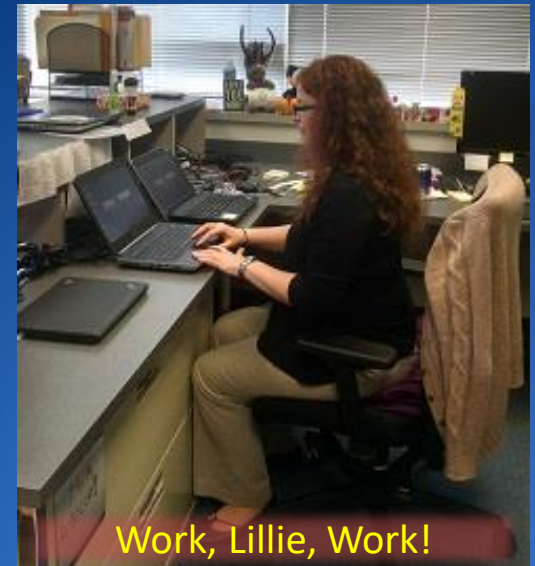
Cassie, Lillie, Annabel, and Danielle

Lillie Swearingen also worked hard this week on the DinoLite Microscope package in order to resolve the issue with errors appearing during the installation of the software on Windows 7 computers. She was able to fix the errors by repackaging the software using an MSI wrapper and verifying all settings were correct. Danish is now set up and fully ready to go with their DinoLite Microscopes!



Lillie Swearingen installed SmartBoard 14 on a laptop for Cassie (Promethean) in order for her to assist the K-6th Math Curriculum Coordinators in converting SMART files to ActivInspire files. Annabel Messer (Curriculum Coach) and Danielle Haymes (ITS) are very grateful for Cassie's assistance in the process and for Lillie taking the time for the install.

SmartBoard 16 and below will no longer work after Microsoft's automatic upgrade to Windows 10 Anniversary Edition. This means all SMART files need to be in the new ActivInspire format before the update goes out.



Work, Lillie, Work!