DII, is always testing and looking at hardware. They have been talking to Intel to see what their roadmap looks like for next year. This week DII looked at the new Lenovo M700 Tiny. This model comes with additional USB ports, a rear audio jack, and a racy red stripe.
This week Josh Zhang and Lance Melancon spent a lot of time troubleshooting performance issues with the LANDESK SQL Servers. It was determined that the best course of action was to move the servers from the CyrusOne VM cluster onto servers at the ISC-N datacenter. Mike Raspet and Ken Gibson quickly provisioned two Gen 9 servers for the SQL migration keeping downtime to a minimum.

Josh also worked with our LANDESK TAM, Thomas Gray, to verify the previous SQL server was the issue. It was a couple of long days for Josh – over 12 hours of work both Monday and Tuesday!
Austen Chang with Michelle Campos and Nancy Grella working on reviewing current ZAVs in preparation for moving to App-V (Microsoft Software Virtualization Software). Austen is helping train Nancy and Michelle on the options for hard installation of software using command line switches.

Below, Lillie Swearingen explains some techniques for getting “older legacy” software to hard install without the use of command line switches. (Nancy and Michelle look super interested!)

Each piece of software that is currently a ZAV that is not able to be hard installed will need to be re-created in App-V.

App-V is Microsoft’s alternative to Novell’s ZAV Studio. App-V programs are created on virtual machines running on Microsoft Hyper-V.
ZEN bundles built or updated:
- BoardMaker v6 (updated to support Windows 8)
- Kaspersky License Update (pushing out to all computers now)
- PowerPoint 2013 YouTube Update (allows embedding of YouTube videos within PowerPoint)
- AVerMedia Sphere2 (new software for the AVerMedia document cameras)

Planned upcoming bundles in ZEN include:
- None at this time

LANDESK bundles built:
- Total of 1 bundles built this week.
- Total of 183 bundles available.

LANDESK Advance Agent Rollout:
- Total of 11,762 Advance Agents deployed this week.
- 15,493 Advance Agents deployed in total.

To the right, you can see a real benchmark – we were aiming for a total of over 9000 agents deployed, and we hit that number and beyond this week!
Network testing was completed at Hemmenway ES, Swenke ES, Walker ES, Tipps ES and Yeager ES without issues. Michelle Campos, Daniel Serwinek, Lillie Swearingen and Nancy Grella were this week’s testers.
Josh, Anthony and Michelle walked the athletics wing at Cy-Park with Greg Rogers (Cy-Parks Athletic Coordinator), Alain Dorval (Cy-Lakes Athletic Trainer) and Arthur Castillo (CFISD Project Coordinator). They were there to assist with any questions that Greg had about the technology aspects of the building.
Cy-Park High School colors are Vegas Gold and Black
You can see High School #12 from Cy-Park

Did you know??

Device Imaging and Integration
Posted by Michelle Campos Technology Software Specialist

March 04, 2016
Derly Buentello met with Ellen Dutton from Crowd Pleasure Dance Company to discuss the upcoming dance competition at CyRanch High School. Derly was testing to ensure that they could wirelessly access their website for score tabulations. This is a state-wide competition. The campus service technicians, Karen Davis and Kelsey Crouch, were available to assist as needed.
CyWoods High School was reviewed this week for completion of cabling, network switches, cabinet replacements, new IDF's, and UPS replacements. Members of ECN, DII, MCA and Presidio were present to ensure that all was completed.

Carl Simpson from Presidio

Larry Barrios from DII

Michelle Campos (DII) and Elizabeth Montes (ECN)
This week Austen Chang, Anthony Melton and Lillie Swearingen cheerfully helped out when the Customer Care Center Staff had to attend a meeting.
Each week Derly, Larry and Michelle meet with MCA (Carlos Yepez and Richard Martinez), Presidio (Carl Simpson) and ISphere (Larry Short) to discuss the progress on the wireless access point cabling going on at the campuses. This meeting allows the group to discuss any schedule changes or problems that MCA has in countered.