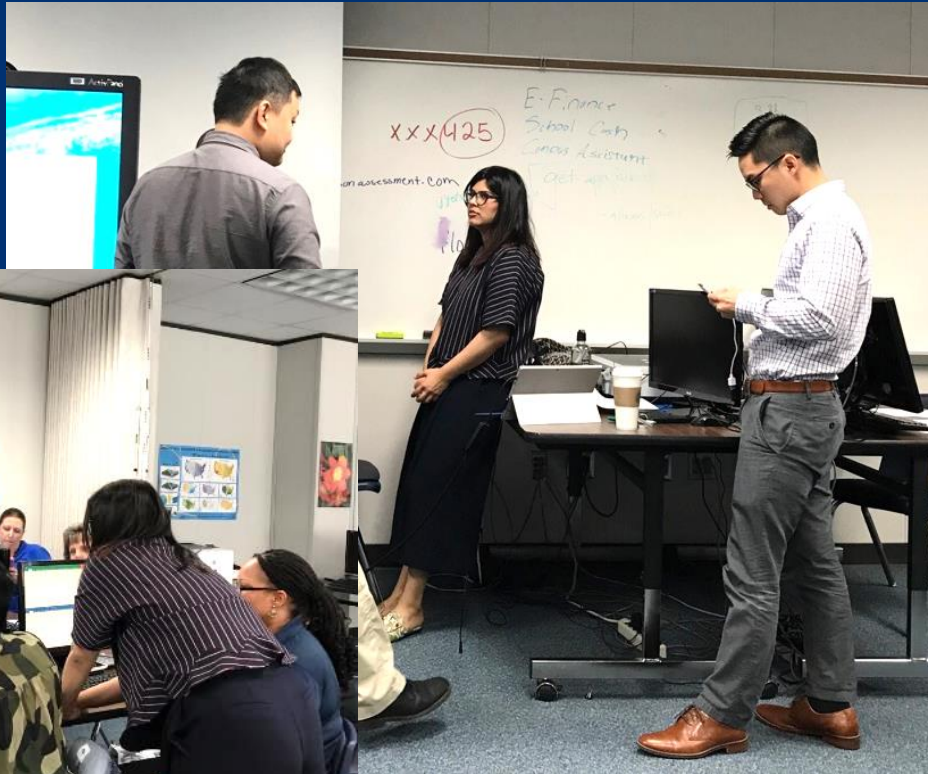


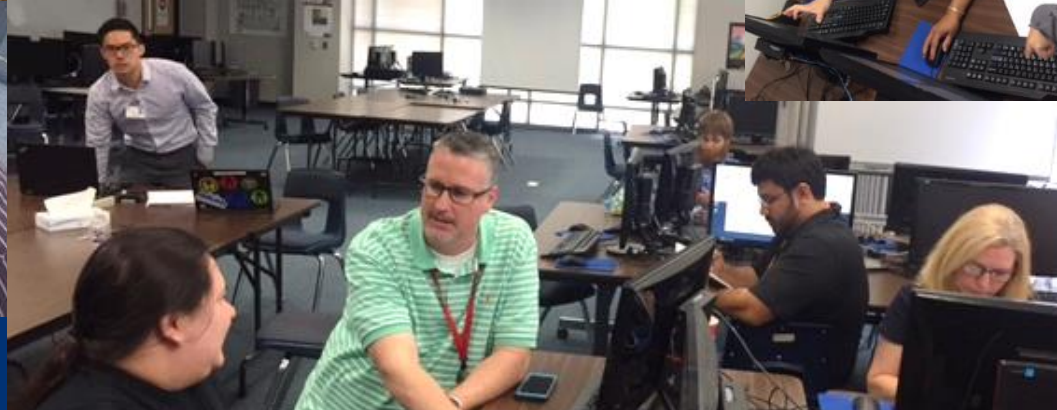
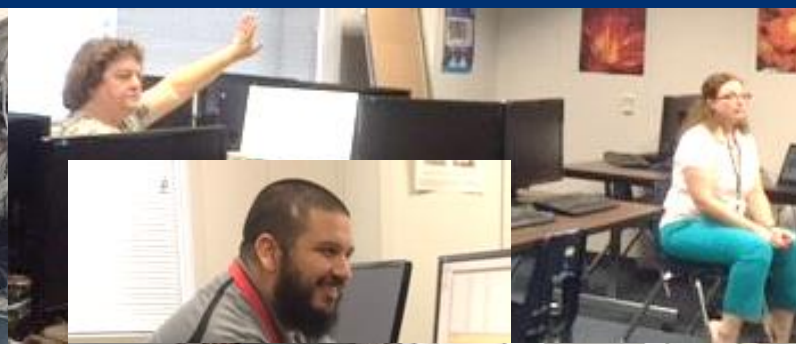
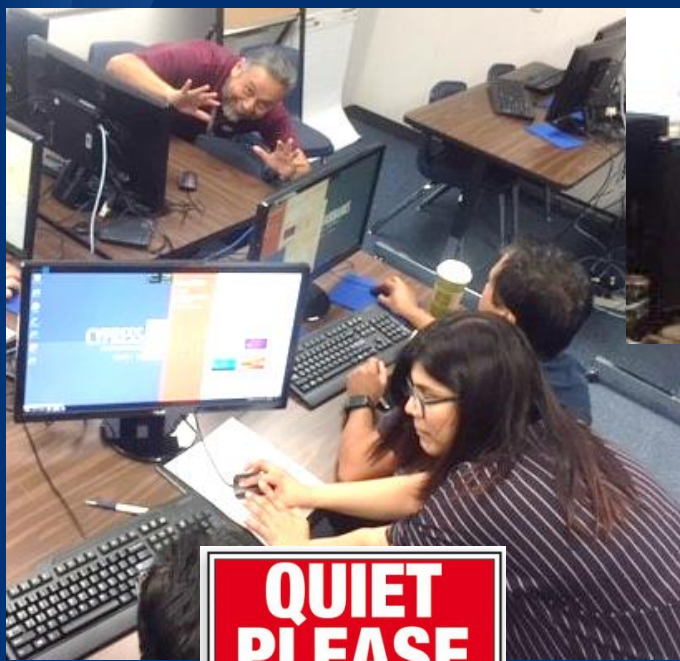
# DEVICE IMAGING AND INTEGRATION Provides Training for Techs



DII team members came up with idea to have Microsoft give a class to the Service Techs. Josh, Austen and others came up with idea to get Microsoft to give a Windows 10 class to the service techs. The team discussed and thought the class would be a good way to get techs comfortable with Windows 10 and would help develop or advance their troubleshooting skills. This would be a first kind of class, by that I mean have a major software partner come in and train the technicians.



# DEVICE IMAGING AND INTEGRATION Provides Training for Techs



**QUIET  
PLEASE**  
**CLASS IN  
SESSION**



DII had XX service techs attend the Microsoft Windows 10 classes. In talking to the techs after the classes, the consensus was that the class was worthwhile. Many felt like they benefited from the training. DII team is planning on providing more classes like this for the techs.

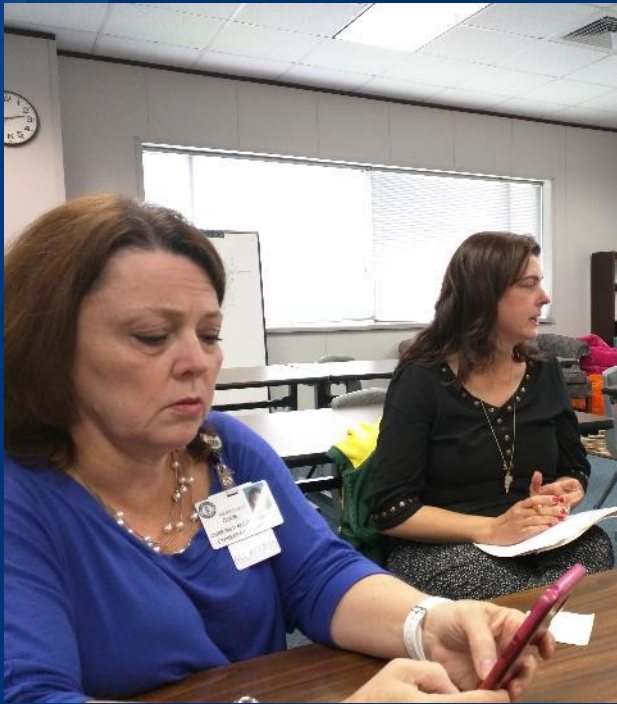
# DEVICE IMAGING AND INTEGRATION Provides Training for Techs



DII had their T4 meeting this week. With Frankie Jackson in attendance the team continued their book study of John Maxwell's "21 Irrefutable Laws of Leadership." This weeks lesson was lead by Austen Chang. He covered two chapters. His powerpoint was great and encouraged the team to participate and discuss the chapters. Austen did a great job.



# DEVICE IMAGING AND INTEGRATION Provides Training for Techs



Larry Barrios, DII Manager, met with **Becky Cook**, **Susan Rivaz**, **Lynn Kirchner Wells**, **Charlie Lawhun**, **Johnny Chen** to discuss the continuing rollout of Lenovo products. Discussed schedule and devices needing to be delivered. They made sure everyone was on same page as the end of year approaches and the summer is near.