

DEVICE IMAGING AND INTEGRATION

DII In Action

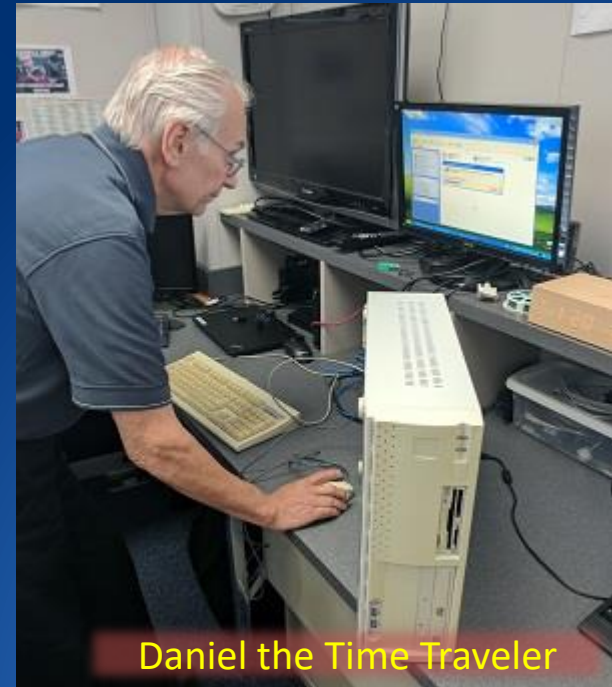


Anthony and Derly Imaging with Members of AAS

Anthony Melton and Derly Buentello are working with the CFISD Police Department under Chief Mendez and Sergeant Thomas Collums, who ordered Dell Rugged Extreme laptops that need a CFISD image. The image is a base admin image with additional security software and web links for officers.



Daniel traveled back in time with an 865 to try and recover files for a customer. The items to recover were on a floppy disc. Unfortunately, the process was not successful due to the age of the floppy.



Daniel the Time Traveler

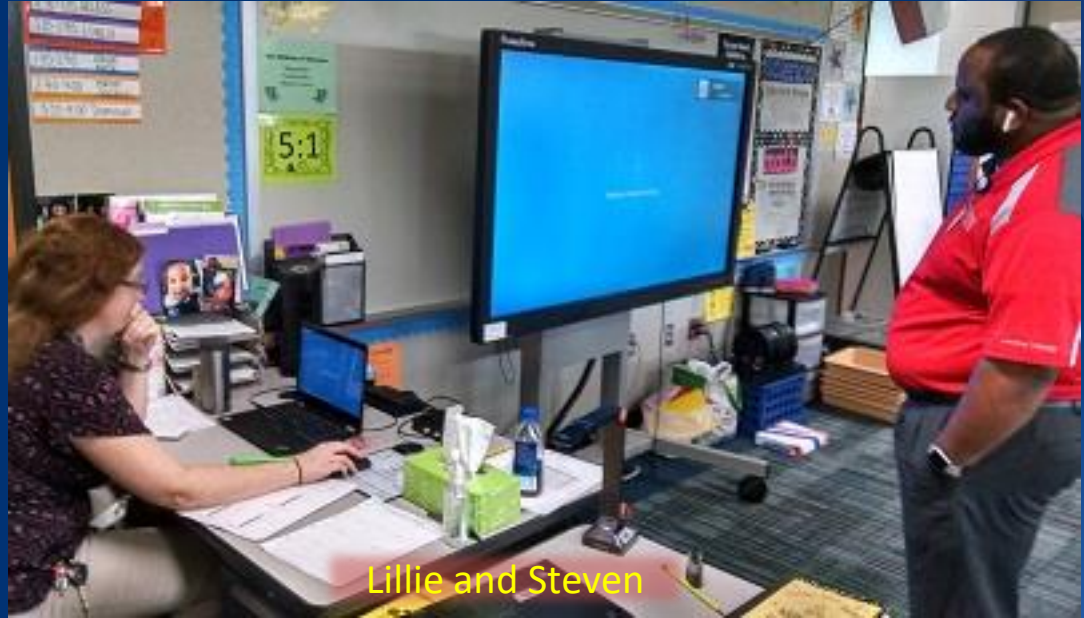
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Austen, Leilani, and Anna

Austen Chang made a trip to Windfern with **Anna Senties (ECN)** in order to troubleshoot possible imaging issues.



Lillie and Steven

Lillie Swearingen met with **Steven Stone** and Jose Mendez (not pictured) to troubleshoot issues with the Yoga 370 tablets and Lightspeed. Whenever Lightspeed is plugged into the docking station, a USB Resource Error comes up and any video playing will stop. When the tablet is undocked and docked again, you must also switch the HDMI port. This all points to an issue with the docking station, even though the firmware has been updated.

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Hovercam Freezing Troubleshooting

Lillie Swearingen visited Danish Elementary to troubleshoot an issue with Hovercam Flex 10 freezing during Hovercam use. It does not matter whether the Hovercam is plugged into the docking station or directly into the tablet, it freezes after just a few seconds of use. **Lillie** is in touch with Hovercam support regarding this issue.



Lillie and Nancy

Lillie Swearingen and **Nancy Grella** attended Lightspeed training specific to support of the system. The training was very informative and will help Technicians assist in use of and support of the Lightspeed systems in classrooms.

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DII In Meetings



DII Team

The **DII Team** held their weekly T4 meeting. Here, you can see **Austen Chang** explaining the WePresent POC and challenges faced with the product. The team also discussed each persons' individual projects as well as team projects.

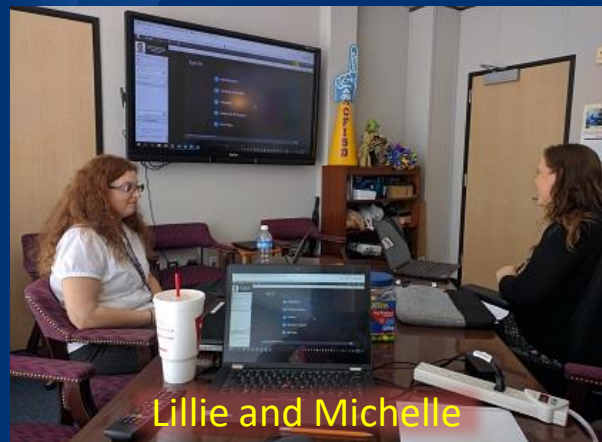


Frankie, Doug, Jay, and Frank

Larry Barrios (not pictured) met with **Frankie Jackson**, **Doug Baker**, **Jay Johnson**, and **Frank Adian** regarding KPI and DIP goals for the 2017-2018 school year.

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DII In Meetings



Lillie and Michelle

Lillie Swearingen, Michelle Campos, and Larry Barrios (not pictured) had a WebEx / Conference Call with Adobe regarding the license change coming in November. This alteration in the license will require all Adobe packages to be rebuilt, as well as a license fix to be pushed out to existing installations.



T-Mobile Reps

Becky Cook met with T-Mobile to discuss devices that would provide Internet Access to students from home. Paula Ross, Larry Barrios, and Greg Rhodes were also in attendance. T-Mobile provided a device for the team to test.



Nancy and Derly

Nancy Grella and Derly Buentello had a conference call with Airwatch regarding an upgrade from version 8.2.3 to 9.2. This upgrade requires meetings with the Airwatch support team to perform a “current environment discovery”. Servers will also need to be upgraded, which will be handled by Nelda Hanzi (NMO).