



Enterprise Communications Network Operational Highlights



Andrew Tran worked with Fortinet support on the last day of school in an attempt to address internet slowness. Logs from the Fortinet appliance were gathered and minor parameter changes were made in an attempt to improve internet response times.



Andrew Tran and **Elizabeth Montes** resolved an issue with BlueCat and network printers not being able to resolve their name.



Ray Lueng and **Anna Senties** were able to go with Layer 3 and install 3 of the 4 wireless access points in the Food Production offices. Unfortunately, we could not install the AP in the Warehouse due to cabling and location issue. **Anna** will get with Facilities to work out issue.



Elizabeth Montes and **Anna Senties** worked with Denise Kubecka of the curriculum department and Spectrum Signs to provide training for the newly installed marquee at the Exhibit Center. Richard Kurtz and Scottie Stevens, from the CCC, also took the training.





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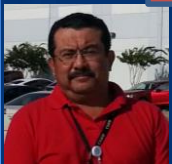
Oscar Villar



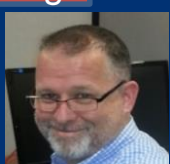
Andrew Tran



Ray Leung



Roland Padilla



Charles Newton



David Glennon

Janette Martinez began to assist NMO and ECN with the following tasks:

- Project overview defined
- Meeting with team members to identify documentation requirements
- Setting up OneDrive Document Repository
- Organizing current floor plans (most from 2014) available on S:\ECN, Wireless OneDrive, S:\CCC
- Verifying network switch list from Elizabeth - are the network switch lists for other campuses available?
- Developing procedures for replacing switches, APs and UPS



Operational Support:

Received/addressed/reviewed/reassigned to applicable support staff iSupport incidents counting more than 50+ regarding voice, data and video issues district wide as of noon on 5-26-2016 to present, as campuses wind down the school year many office moves and changes are submitted in preparation for the upcoming school year



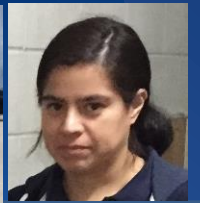
Thomas Hollister



Tony Rogers



Anna Senties



Elizabeth Montes



Glen Carpenter



Janette Martinez

Enterprise Communication Network Team

Posted by Paula Ross, Director of Network Infrastructure and Communications

June 3, 2016