



Enterprise Communications Network Operational Support



**1ST DAY OF
SCHOOL
AUGUST 24, 2015**

First day of school arrived without any major network issues. Typical school start-up activity is underway, but no major problems have been reported.



Anna Senties and Derly Buentello

August 27, 2015 was the season opener for the first football game at Berry Center. **Thomas Hollister** was onsite at the Berry Center to support the new ticketing system for the Athletic Department. **Derly Buentello** was also onsite to support the Food Services Point of Sale system, but **Derly** also ended up assisting with the new ticketing system. Both attended the training for the new ticketing system, but some operational details were never mentioned during this training. At the last minute they learned that a wireless access point was needed to service attendants that were scanning guest's tickets as they entered the gate. **Derly** was able to quickly install an older access point to service the newly discovered need. Pictured above is **Derly** working with **Anna Senties** to install a wireless access point the next day in preparation for the game at Pridgeon Stadium.



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Ken Pridgeon Stadium

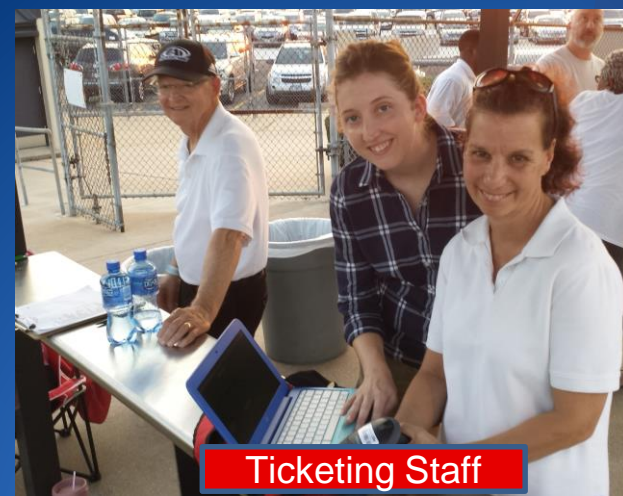


Ticketing Booths



Oscar Villar

Oscar Villar supported the Athletic ticket sales at Pridgeon stadium on Friday, August 28, 2015. Oscar worked through several small issues. Many of these issues were anticipated with the start of the new season.



Ticketing Staff