

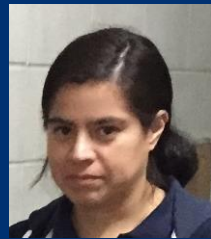
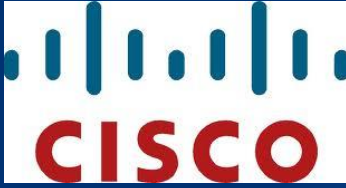


Enterprise Communications Network Operational Activity

Campuses and sites connected to the current production Cisco 6509-2 core router experienced a minor outage mid-week last week. At the recommendation of technical support, **Oscar Villar** waited until after the regular work day ended, powered down the 6509 core router, reseated the modules and verified that the router came back online. As campuses and sites are converted, they are moved off the end of life Cisco 6509 to the newly installed Cisco core routing infrastructure.



Oscar Villar



Elizabeth Montes



Anna Senties

Elizabeth Montes and **Anna Senties** walked the Food Production Center with Layer3 Communications. The purpose of the walk is to evaluate the wireless coverage in both the existing offices and the new food services warehouse. Layer3 will provide a proposal for providing wireless coverage for the Food Services Department.



Thomas Hollister

Thomas Hollister is working with Stephen Stone from Curriculum to pilot a new video streaming solution for CFISD called Vbrick. Thomas has been working with Oscar Villar to eliminate the choppy video displays.





Enterprise Communications Network Operational Activity

Roland Padilla has been providing support in the following areas:



Roland Padilla

- The existing cabling contract CFISD has with MCA Communications will expire on November 30, 2015. Roland has been working with both Kim Bowlin, a member of the Acquisitions, Assets and Sustainability Team and our Purchasing Department to prepare a new RFP for telephone, data and video cabling and repair services.
- Received/addressed/reviewed/reassign to applicable support 60+ iSupport service requests regarding voice, data and video issues district wide.
- Assist in the management of equipment at DataCenter 2.
 - Receiving bond related campus equipment
 - Assist with fiber related issues from MDF to DataCenter 2
 - Assist inventory process of newly delivered equipment
- Visited Walker ES and Barker Transportation to address phone issues.
- Monitored Mediacast video services which needed attention. A variety of channels were offline and ultimately ended up rebooting the converter.