



# Enterprise Communications Network Operational Activity



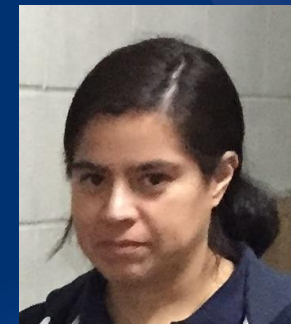
Oscar Villar



**Oscar Villar** continues to investigate the copyright infringement notices that CFISD is receiving from ICTX Wavemedia, one of our internet service providers. Oscar is seeking advice from Fortinet, our internet firewall provider, for implementing industry best practices on how to stop BitTorrent traffic. BitTorrent is a protocol used for peer-to-peer file sharing that is used for distributing large amounts of data, such as movies, over the internet.



Anna Senties



Elizabeth Montes

- Troubleshoot Matske ES portables
- Manage fiber damage at Birkes ES
- Repair transceiver for portables at Holmsley ES
- Configure Wattstopper for converted campuses
- Work with Security for newly installed access control doors
- Mentor Glen Carpenter on post switch conversion tasks at campuses
- Closed several iSupport requests on the south side in Thomas Hollister's absence



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**Anna Senties** and Juan Cruz (pictured above) working on Security cameras installed at Woodard Elementary School in Thomas Hollisters' absence.



Roland Padilla

- Received/addressed/reviewed/reassign support for 50+ iSupport Service Requests regarding voice, data and video issues district wide
- Descriptions of issues at all reporting campuses inclusive of:
  1. long distance access requests
  2. voicemail passcode resets
  3. data drops not providing connectivity
  4. Wi-fi connectivity issues
  5. video/cable TV system issues





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**Roland Padilla** visited new Food Production Warehouse regarding emergency phone installation not functioning. Joshua Solis with the Facilities Department is managing the Food Production Warehouse build assisted with this matter. Pictured above is the location noted as "area of refuge" for emergencies within the warehouse.