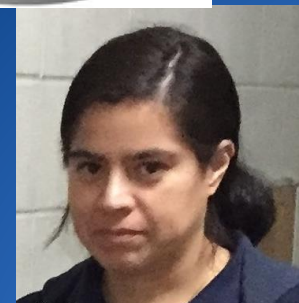
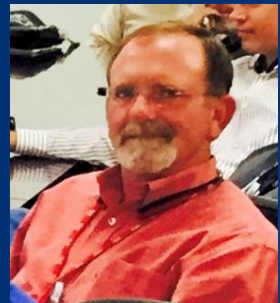




Enterprise Communications Network Operational Activity

Schools and/or Sites Visited to Address iSupport Service Request(s):

- Matzke ES
- Science Resource Center
- Spillane MS
- Arnold MS
- Campbell MS
- Willbern ES
- Bang ES
- Swenke ES



Oscar Villar

Roland Padilla

Thomas Hollister

Anna Senties

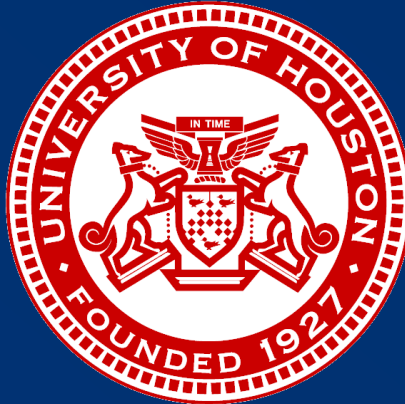
Elizabeth Montes

Glen Carpenter



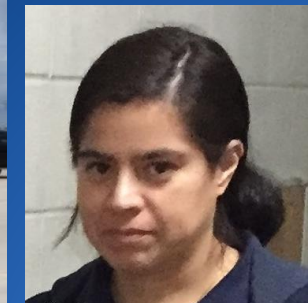
Enterprise Communications Network Operational Activity

Elizabeth Montes worked with Timothy Kearns from the University of Houston on the Global Positioning System (GPS) antenna satellite installed at Jersey Village HS. The university is using the GPS unit to monitor how the earth is moving in the zones around the school. Timothy reported that he had some trouble connecting to equipment installed at JVHS. **Rock Valentine**, the Service Technician at JVHS, worked with **Elizabeth** to verify the GPS was online and functioning properly.



Anna Senties spent time this week troubleshooting a few lingering Wifi connection issues at both Woodard ES and Anthony MS. A variety of tasks were performed in an attempt to resolve the issue:

- Edge device driver update
- Aruba controllers version update
- Moved campuses into different AP group



Oscar Villar

Roland Padilla

Thomas Hollister

Anna Senties

Elizabeth Montes

Glen Carpenter



Enterprise Communications Network Operational Activity

Thomas Hollister and **Glen Carpenter** met with Presidio on **Wednesday, October 14, 2015** for a walk-through of Berry. While the intention of the visit was to prepare for the switching infrastructure upgrade, **Thomas** noted the following non-CFISD standard items related to the cabling work performed by Layer3 Communications this past summer:

- A non-standard 24” deep Hoffman cabinet was installed in the mezzanine, should be our standard Hubbell.
- Systemax patch cables – While the (plenum) cable used for these patch cables was Systemax Cat6a, they were handmade, probably by contractor performing the work. While these may function properly, we need for Layer3 to provide the appropriate (Commscope/Systemax) patch cables for this project.
- The AP drops (and AP’s) were labeled numerically from beginning to end without regards to IDF location. Our standard drop labeling should have been employed. Each IDF has some number of drops with varying (non-consecutive) numbering. Labeling will need to be replaced so that the appropriate location variables (CFISD standards) are included.

Layer3 Communications plans to meet Thomas Hollister at the Berry Center on Monday, October, 19, 2015.



Oscar Villar

Roland Padilla

Thomas Hollister

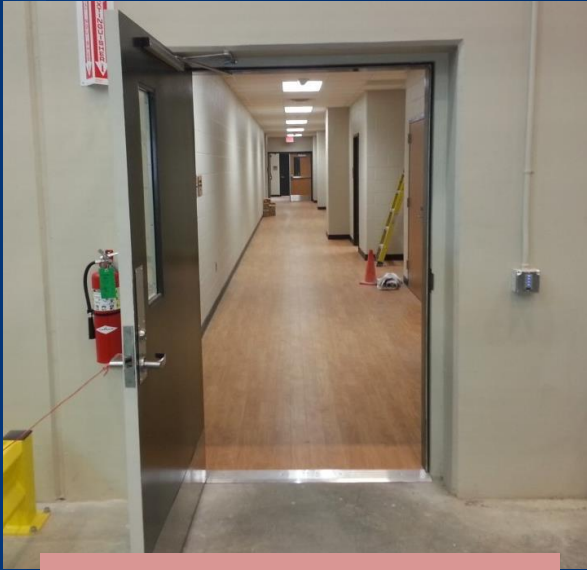
Anna Senties

Elizabeth Montes

Glen Carpenter



Enterprise Communications Network Operational Activity



Food Production Warehouse

Food Production Services has accepted the new warehouse and is preparing to occupy the new office space. **Roland Padilla** is working with this department to satisfy requests for new phone service.



Roland Padilla participated in a Human Resources meeting regarding video conferencing. Datavox will be installing a Cisco Video conference system in the human resources conference room.



Oscar Villar



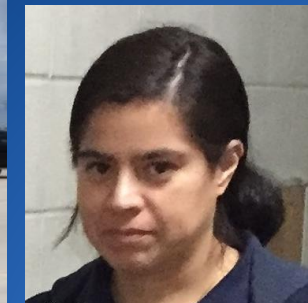
Roland Padilla



Thomas Hollister



Anna Senties



Elizabeth Montes



Glen Carpenter



Enterprise Communications Network Operational Activity



Since **Glen Carpenter** has joined the team, he has assisted in a variety of areas. He was at both middle schools post conversion to assist with the printers, he has assisted in the closing of several outstanding iSupport requests, and finally he has been helping with the UPS rollout. Pictured to the left is **Glen** assisting **Elizabeth Montes** by sorting out all the extra components from the UPS rollout on the south side. **Elizabeth** is also showing him the way the UPS units are connected.



Oscar Villar



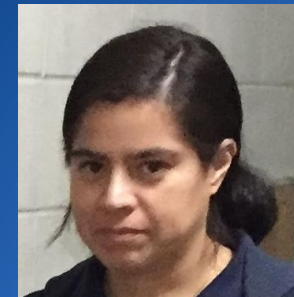
Roland Padilla



Thomas Hollister



Anna Senties



Elizabeth Montes



Glen Carpenter