



# Enterprise Communications Network Operational Activity

## Oscar Villar's Operational Contributions –

- Cogent went down at 3:20pm on Monday, due to a fiber break at Gessner & Little York. Service was restored at 2am.
- Completed DNS configurations and Firewall Policies for HR's Cisco Be6k teleconference solution. The SX10 device is installed in the HR conference room.
- Worked on copyright infringement notices from ICTX.

## Roland Padilla's Operational Contributions –

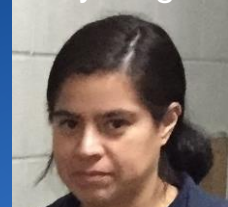
- Trained Glen Carpenter on Fluke network tester tool
- Voicemail issue affected Cy Lakes HS, Cook MS, Hamilton MS & ES, Hancock ES and Black ES; Verified that the service was not functioning normally and either repaired the issue or reported issue to AT&T



Thomas Hollister



Tony Rogers



Elizabeth Montes



Anna Senties



Oscar Villar



Roland Padilla



Glen Carpenter



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## Glen Carpenter's Operational Contributions –

- Manage a variety of iSupport requests

## Thomas Hollister's Operational Contributions –

- John Taylor from the Communications Department called Wednesday night about the switch that handles the TV studio equipment. The switch was initially thought to be offline, but soon found both transceiver and fiber jumper were bad. Both are back online and functioning.

## Tony Rogers' Operational Contributions –

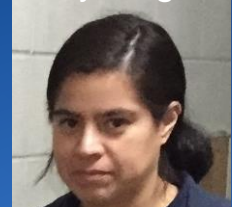
- Spent the week working with Anna Senties, Elizabeth Montes, and Thomas Hollister doing the following:
  - Attend Matzke 75% completion meeting
  - Attend wireless meeting
  - Prepare for middle school conversion(s)
  - Manage a variety of iSupport requests



Thomas Hollister



Tony Rogers



Elizabeth Montes



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Roland Padilla



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## Elizabeth Montes' Operational Contributions –

- **Working with** MCA checking ports and configuring Cisco AP's for Elementary schools.
- Adam ES fiber went bad due a squirrel chewing on cable. Phonoscope was able to repair the fiber and the school was brought back online.
- The new file of IP addresses for the HVAC envirosensors was sent to Brandon Stagg from Climatec after middle school upgrade.

## Anna Senties' Operational Contributions –

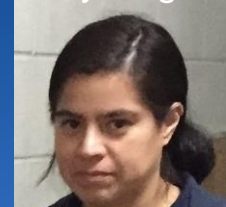
- Working Wifi connection issue at Anthony MS and Woodard ES, per techs it has never work correctly since school opened. At Woodard it seems that the Helix are the only ones having issue with disconnecting from Wifi.



Thomas Hollister



Tony Rogers



Elizabeth Montes



Anna Senties