

CFISD Technology Services

Food Service Equipment Training

Instructor	Frank Adian (281) 807-8941	Cy-Fair Learning Management System	
Location	Technology Service Center 11330 Falcon Road Houston, TX 77064	Course First Offered	--
		GR8 Expectations	4.A, 4.E, 8.A, 8.B

Description:

The Technician will identify Food Service equipment, and be able to troubleshoot common issues.

Goals:

- List the components of Food Service Equipment:
 - Cash drawers
 - elo Point Of Sale (POS) Cash Registers
 - Keypads
 - Menu board
- Learn how to reimage a Point Of Sale system.
- Troubleshoot common issues and understand what team handles the second-tier support.
 - Cash drawer: Service Center
 - Point Of Sale system: Service Center / DII
 - Keypad: Service Center
 - Menu board: MCA

Resources:

[iSupport](#): Shared Views > Knowledge Entries > 1516 Technician Knowledge Base

Evaluation:

The Technician will locate the campus Food Service equipment, and identify all parts. If a system is on hand, the Technician will demonstrate how to reimage a Point Of Sale system.