

GE1456 Troubleshooting the Lightspeed System



Instructor	Ray Young	Cy-Fair Learning Management System
Location	Online course	Course First Offered October, 2017
		GR8 Expectations 4

Description:

This training module provides information on troubleshooting the Lightspeed Technologies “Access” system line of products. This module provides knowledge on system components, nomenclature, terminology and basis of design. The seven most common troubleshooting categories are covered with details provided on specific action steps that should be taken to determine the cause of a problem and resolution. The Lightspeed warranty exchange program process is also covered and includes information such as what data should be obtained prior to contacting Lightspeed for warranty replacement equipment.

Goals:

- Share Troubleshooting Guides
- Review baseline information
- Review top 7 troubleshooting categories
- Review Warranty Exchange Program
- Complete the Certification Review

Resources:

Training Module – [Lightspeed Access Systems Troubleshooting Module Link](#)

Certification document - [Lightspeed Access System Troubleshooting Exam Link](#)

Registration Form - [Campus Coordinator Registration Form Link](#)

Evaluation:

The Technician will be able to address Lightspeed issues at their campus.

Successful completion of the troubleshooting exam.