

# CFISD Technology Services

## GE 1871 Using LANDESK – Certification Level 1

<b>Instructor</b>	L. Swearingen	<a href="#">Cy-Fair Learning Management System</a>
<b>Location</b>	Instructional Service Ctr. 10300 Jones Rd Houston, TX 77065	<b>Course First Offered</b> 2016-2107 <b>GR8 Expectations</b> 8

### Description:

This certification course will cover the basics of LANDESK Workspaces, differences between Novell ZENWorks and LANDESK Workspaces, the pull imaging process, and how to troubleshoot software installations. It will also cover some of the ways the district is using LANDESK to improve processes and patching. A short exam will be given following the training in order to obtain the LANDESK Certification Level 1.

### Goals:

- To understand LANDESK
- Successful completion of the imaging process.
- Troubleshooting skills of software installations.
- Understanding of additional ways the district is using LANDESK to improve processes and patching.
- Successful completion of the Certification exam

### Evaluation:

The technician will successfully pass the Level 1 Certification exam.