

January, 2017 Technician Meeting

Did you attend the most recent meeting?

No - 1

Yes - 24

Did the meeting include items that were relevant to your daily activities?

Online Presentation was helpful - 1

Some - 1

Yes - 21

Detail the most beneficial aspects of the most recent meeting.

Becky Cook laptop delivery	Chromebook info/isupport time entries	Chromebooks Presentation by Larry B
new equipment	Teacher replacements and Chromebooks	Testing information
Information on Chromebooks	Instructional Technology Replacements	Issupport clarifications of time
Doing the PAR report	Going over iSupport Surveys	info on Chromebooks
Upcoming equipment information	Updates	

further explanation from B Cook on items to come; Larry's info on chromebooks; Info on tickets, our time, and how to document.

I think it all was beneficial... I can't say that anything was more important than the other.

Still in the process of printing from chrome book laptops.

That we need to keep track of every second of our day of work.

The rollout of new equipment at campuses and also the new information regarding the Chromebooks that will be coming soon.

Identify any technology-focused issues your building is experiencing.

None at the moment.	Promethean boards losing connectivity	software usage interruptions
Checked O.K.	deliveries	Lack of network printer licenses.
SPED Thinkbook 2 Tablets	growing pains with new teacher tools and promethean boards	

I am currently re-working the Yoga 460 Device/Dock Connection instructions to be more user friendly.

Old equipment, teachers need iSupport training on how to properly fill out technology requests

Old printers not connecting, PB not working with the HDMI or sound.

Some concerns about the amount of Chromebooks to receive vs current laptops in COW's

Some Yoga 460 teacher laptops are losing the 65" monitor default and the audio stops working. To get the audio working again, we had to reboot the laptop with the panel powered on.

User training and accountability. People brake printers, laptops, desktop and they are not held responsible for it.

Suggestions, Thoughts, ideas?

diet cookies? :)	need more communication	Not at this time
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Nothing that won't add time to the meetings.

Charging, Re-imaging is not consistent. Replacement

computers for Subs if teachers are getting chromebooks

I appreciate Paula, Frank, Doug and Kim being on hand to add info when needed. thanks

Please be to the point and give the answer to how fixed the equipment.

Something else going on in the back ground that is causing the interruptions? Maybe if updates can be done at night and the computers could be turned on and re-booted remotely

Training more UPDATED Knowledge Base information

Effectiveness?	Count
Extremely Effective	6
Very Effective	8
Effective	10
Team Respondents	
High School - 9	
Middle School - 11	
Service Center - 4	
Other - 1	

January Technician Meeting Effectiveness

