



November 2018 – Voice of the Customer Campus and Service Technician Meeting

Frankie Jackson participated in the November 2018 Campus and Service Technician meeting on **November 14, 2018**. There were two meetings: one in the morning and another in the afternoon. It's was day of sharing information and hearing from the Voices of our Customers! During the break between meetings, the team enjoyed lunch together.

Frankie presented first things first, starting with a presentation about her career transition, organizational structure changes, and the schedule for the 2019 Long Range Planning Committee and Bond. A copy of her presentation is [here](#).



Three Topics

1. **Career Transition**
2. **Technology Services Organizational Changes**
3. **2019 Bond**

Our department had a multitude of topics that were presented all of which were well organized and communicated. **THANK YOU TEAM!**

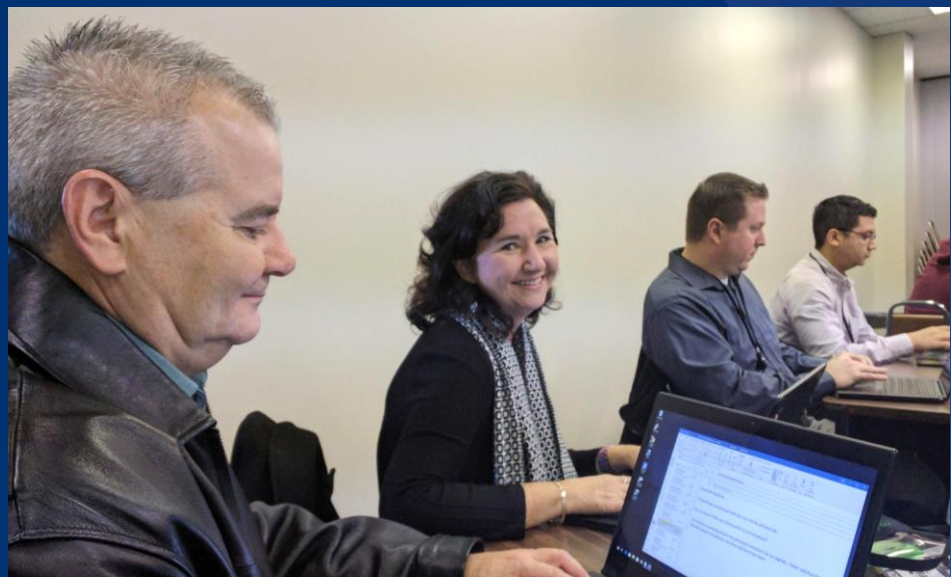
More pictures are on the next two slides!



Frankie Jackson, Voice of the Customer Meeting



November 2018 – Voice of the Customer Campus and Service Technician Meeting





November 2018 – Voice of the Customer Campus and Service Technician Meeting

