



Technology Services Teams Working to Improve Coordination During Campus Renovations

This summer is filled with numerous campus renovation projects for technology staff. Teams of staff comprised of campus technicians, technicians from the service center, and network analysts from the Enterprise Communications and Network (ECN) teams are supporting renovation efforts at 14 campuses. These teams are working through the challenges of coordinating with the generator contractors. One example this week was at Watkins middle school where the following issues occurred.

- One of the network closets was disconnected by the cabling vendor (who is contracted by ICI, the general contractor).
- Network switches were disconnected
- All patch cables were discarded in a pile of cut cables

This should never happen without authorization from CFISD Technology department.



Both the district's project manager and the general contractor were contacted by Technology Services staff. All involved apologized however the damage was already done, leaving our teams of staff having to rectify the mess. Additionally, the new network electronics and high-speed cabling is at risk of being damaged when put back together. If there cost, a funding source will need to be identified.