

PowerSchool Issues in eSchool 4.0
Reported Problems with Associated Status
As of September 14, 2018

Priority	Number	Subject	CFISD	PowerSchool	Frankie's Status Notes to Management
1	3735119	v 4.0 Mass Withdraw Utility Fails On More Than 10 Students	no resolution	still in support	
1	3603413	4.0 Attendance Verification Report > error message	next version 4.1.3	fixed in 4.1 July release	Resolved in 4.1 (upgrading next week)
1	3712789	v 4.0 Updating Security: Takes 5 Minutes to Update Building Security Changes	no resolution	still in support	
1	3393334	4.0 Master Schedule Search Missing 3.0 Function To Sort By Period	next version 4.1	fixed in 4.1	Resolved in 4.1 (upgrading next week)
1	3393381	4.0 Seats Used Icon Missing From Master Schedule Search in ESP v4.0	next version 4.1	fixed in 4.1	Resolved in 4.1 (upgrading next week)
1	3444085	4.0 First Marking Period incorrect when changing Add Date on Schedule Entry page	next version 4.1	fixed in 4.1	Resolved in 4.1 (upgrading next week)
1	3734264	Duplicate overlap dates in medical	no resolution	still in support	
1	3393399	Scheduling Synch missing MBS students	no resolution	still in support	
2	3735153	v 4.0 Mass Withdraw Students: Delete Checkbox and Delete Trashcan Are Not Working	no resolution	still in support	
2	3675129	copying calendars it does not copy anything day type	next version 4.1.4	closed/not fixed - working as designed	
2	3593668	v4.0-state of residence is not marked to display, but does	next version 4.1.4	fixed in 4.1 August release	Resolved in 4.1 (upgrading next week)
2	3717787	4.0 - User unable to see locker combination for a student	wish-no resolution	close/not fixed - working as designed	
2	3712767	v 4.0 Generate Course Staff Date-Tracking Data: Do Not Create Records for Staff IDs: Takes 1.5 Minutes for selected Staff ID to populate	no resolution	still in support	
2	3597729	v 4.0 Building Medical Summary: Growth and Hearing Missing	no resolution	still in support	
2	3607251	v 4.0: Classwork: Display Dropped Courses	no resolution	still in support	
3	3635041	Email does not use the local email client	wish-no	closed/not fixed - working as designed	
3	3635033	Average in Classwork will not show in eSchoolPLUS without also showing parents and student in HAC	wish-no resolution	fixed in 4.1 August release	Resolved in 4.1 (upgrading next week)
3	3444074	4.0 Generate Logins & Passwords: Task Error	no resolution	closed	
3	3652439	v 4.1 Mark Reporting Detail: Homeroom: RTI: Undefined	no resolution	in maintenance queue to be fixed	
3	3708710	Registration Assignment Task Fails With Error	Resolution Provided	still in support	