



September 2018 – Voice of the Customer Campus and Service Technician Meeting

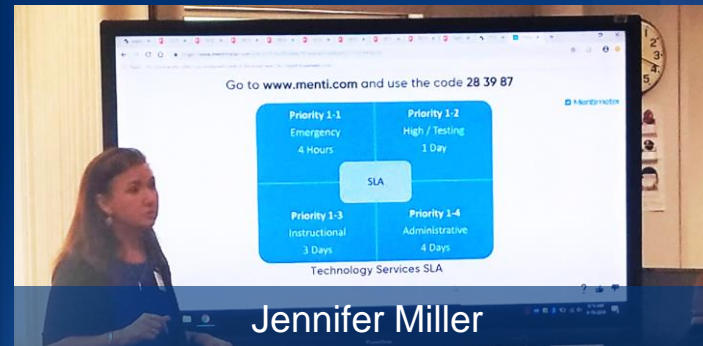
Frankie Jackson participated in the September 2018 Campus and Service Technician meeting on **September 19, 2018**. There were two meetings: one in the morning and another in the afternoon. It's was day of sharing information and hearing from the Voices of our Customers!

Our department had a multitude of topics that were presented all of which were well organized and communicated. **THANK YOU TEAM!**

Frankie reviewed our Service Level Agreement and emphasized the need for all staff to adhere to it so we can provide customer satisfaction and responsiveness.



John Crumbley



Jennifer Miller



Larry Barrios