



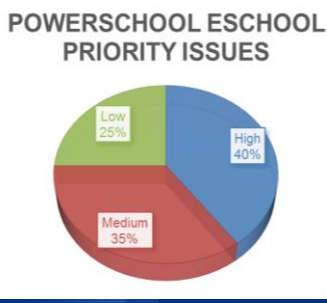
Working with PowerSchool to Improve eSchool and Resolve Issues Effecting Counselor's Ability to Counsel Students

During the week of **September 7, 2018**, Frankie Jackson met with Rodney White and John Crumbley to assess the status of eSchool. Rodney prepared a list of service requests that are outstanding with eSchool. Poorly developed software is preventing kids from learning, especially in the area of counseling and scheduling. Frankie then had a conference call with BJ Ball, PowerSchool's account representative. Frankie shared the list of issues with BJ. Frankie, Rodney and John are working to build a case to get PowerSchool to improve their software.



List of PowerSchool eSchool Issues

Priority	Number
High	8
Medium	7
Low	5
TOTAL	20



Priority	Subject	Our Status
1	v 4.0 Mass Withdraw Utility Fails On More Than 10 Students	no resolution
1	4.0 Attendance Verification Report > error message	next version 4.1.3
1	v 4.0 Updating Security: Takes 5 Minutes to Update Building Security Changes	no resolution
1	4.0 Master Schedule Search Missing 3.0 Function To Sort By Period	next version 4.1
1	4.0 Seats Used Icon Missing From Master Schedule Search in ESP v4.0	next version 4.1
1	4.0 First Marking Period incorrect when changing Add Date on Schedule Entry page	next version 4.1
1	Duplicate overlap dates in medical	no resolution
1	Scheduling Synch missing MBS students	no resolution
2	v 4.0 Mass Withdraw Students: Delete Checkbox and Delete Trashcan Are Not Working	no resolution
2	copying calendars it does not copy anything day type	next version 4.1.4
2	v4.0-state of residence is not marked to display, but does	next version 4.1.4
2	4.0 - User unable to see locker combination for a student	wish-no resolution
2	v 4.0 Generate Course Staff Date-Tracking Data: Do Not Create Records for Staff IDs: Takes 1.5 Minutes for selected Staff ID to populate	no resolution
2	v 4.0 Building Medical Summary: Growth and Hearing Missing	no resolution
2	v 4.0: Classwork: Display Dropped Courses	no resolution
3	Email does not use the local email client	wish-no resolution
3	Average in Classwork will not show in eSchoolPLUS without also showing parents and student in HAC	wish-no resolution
3	4.0 Generate Logins & Passwords: Task Error	no resolution
3	v 4.1 Mark Reporting Detail: Homeroom: RTI: Undefined	no resolution
3	Registration Assignment Task Fails With Error	Resolution Provided