



Desktop Enterprise Management System: LANDesk Training with Customer Care Center

Frankie Jackson stepped into the desktop enterprise management system software LANDesk training on Friday, **September 23, 2016**. Training had been going on all week but the training on Friday morning included members from the Device Imaging and Integration team and the Customer Care Center support staff.



LANDesk Trainer



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The training on Friday morning focused on the remote control capabilities. The team hopes to use remote control as an efficient way to analyze service needs, resolve problems, reduce desk-side visits “remotely” to support users anywhere on the network, whenever needed. LANDesk offers great promise for the future of servicing CyFair ISD staff and students.

