



Working with PowerSchool to Improve eSchool and Resolve Issues Effecting Counselor's Ability to Counsel Students

Frankie Jackson visited counselors at CyCreek and CyFalls high schools on **September 12, 2018**. During her visit she listened to their concerns and heard about how the impact of the PowerSchool eSchool software is preventing kids from learning because of the amount of time it takes to schedule students, make changes and process any type of student and teacher request. Currently there are 20 issues reported with 8 of them being a top priority.

Frankie video taped their concerns as the counselors were using the software. The following includes the youtube videos with Lakeisha Frank, the counselor at CyFalls, and Tammy Maaz, the counselor at CyRidge. These videos were sent to PowerSchool so they could hear first hand about the type of issues counselors are experiencing. Thank you Lakeisha and Tammy!



Lakeisha Frank, Counselor at CyFalls High School



Tammy Maaz, Counselor at CyRidge High School