

**Frankie Jackson**

Chief  
Technology  
Officer

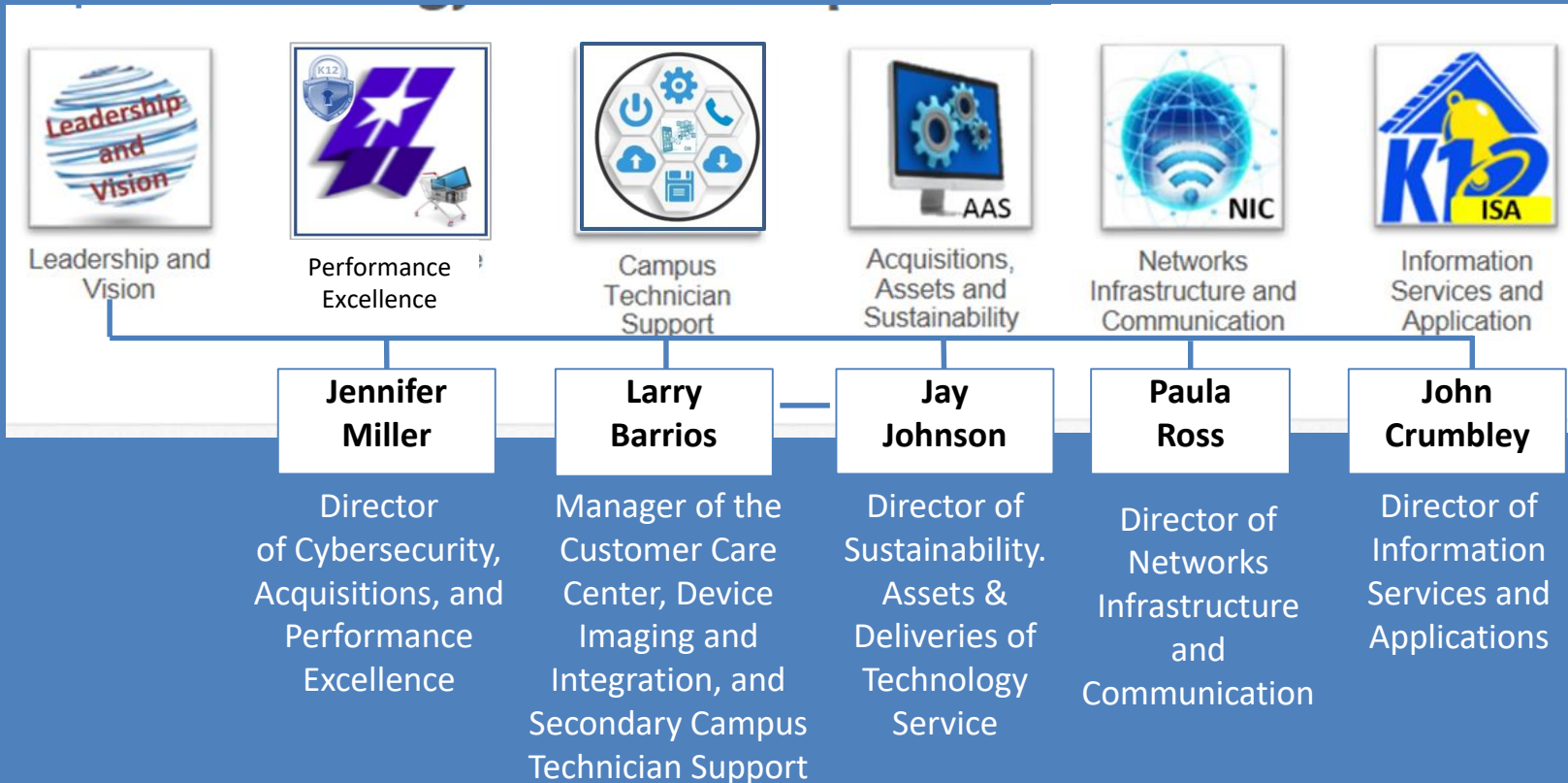


**FOR  
ALL**



**OPPORTUNITY IS HERE.**

## Technology Services Department Organization Team Chart



# Cybersecurity, Acquisitions, and Performance Excellence Excellence, Acquisitions, and Cybersecurity (CAPE)



**Zuhura Gober**  
Secretary / Technical Assistant

**Jennifer Miller**  
Director, Cybersecurity, Acquisitions, and Performance Excellence

## Acquisitions

## Performance Excellence

**Kim Bowlin**

- Purchase technology
- Write technology bids
- Prepare RFPs for publication
- Evaluate RFPs

**Michelle Campos**

- Purchase technology software
- Software Licensing and Device Management
- Manage NIC's Budgets

**Performance Excellence**

- Ensure all needs of the customer are met to successfully provide for secure and sustainable support
- Evaluate department metrics, processes, and procedures compiled by each team
- Review and analyze departmental metrics and trend data
- Assist with Key Performance Indicator development

**Trusted Learning Environment**

- Identify the systems and data the district needs to protect
- Assess the laws, regulations, risks, threats and vulnerabilities that impact the systems and data
- Protect the systems and data through best-practice controls
- Monitor the environment for compliance to expected controls
- Respond to cybersecurity threats and incidents

## Cybersecurity

**Samara Rangel-Rivera**  
Secretary to Technology Project Specialist

**Carla Kennedy**  
Secretary to Technology Project Specialist

- Manage technology deliveries

**(OPEN)**

- Purchase technology
- Write technology bids
- Prepare/Evaluate RFPs
- Serve as the E-Rate POC

**James Costello**

- Security Specialist
- Develop Cyber Security Program

**Eric Piña**

- Assist with cybersecurity program
- Address SDPA processing

# Sustainability, Assets & Delivery (SAD)



**Sonja Spiller**  
Secretary / Technical Assistant

**Jay Johnson**  
Director, Sustainability, Assets & Deliveries



**Assets**  
**Leonard Chance**

- Manage technology assets
- Oversee inventory process to assure accountability
- Provide inventory training

**Mike Grimes**  
Technology Delivery Specialist

**Ashley Katzenberger**  
**Cassandra Slade**

- Enter technology assets
- Inventory e-rate assets
- Inventory and oversee campus and service center inventory

**Sustainability**  
**Frank Adian** Manager, Service Center  
**Sonya Spiller** Technology Service Center Assistant

**TECHNOLOGY SERVICES TECHNICIANS – North**

<b><u>ZONE 3</u></b> Dat Bui Tim Crook Jose Paguaga Jose Vargas	<b><u>ZONE 4</u></b> Martin Donald Demetria Hargrove Tara Maxwell Robert Hernandez
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**Doug Baker** Service Center Supervisor

**TECHNOLOGY SERVICES TECHNICIANS – South**

<b><u>ZONE 1</u></b> Zachary Burks Dencio Cabitac Edward Quintanilha Chris Roberts Ron Rogers	<b><u>ZONE 2</u></b> Julia Gibson Jose Mendez Art Ramirez <b><u>Zone 1 &amp; 2:</u></b> Chris Preston
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# Secondary Campus Technician Support and Customer Care Center, Device Imaging and Integration



**Zuhura Gober**

Secretary / Technical Assistant

**Larry Barrios**

Manager, Personal Computer Support

## Admin Software Support

**Derly Buentello**

- School Nutrition,
- Mobility and Testing

**Lillie Swearingen**

- Training, Documentation
- Transportation

**Nancy Grella**

- Chrome Device Admin
- AirWatch Administrator

## Curriculum Software Support

**Anthony Melton**

- Security/CFISD PD
- SRC and ARG

**Austen Chang**

- Ivanti, Imaging,
- CATE

**Dan Serwinek**

- MAC Administrator
- Journalism/VIdeo

## Customer Care Center

**Scottie Stevens**

- CCC Lead Analyst

**Crystal Gilbert**

**Amanda Medeau**

**Arlicia Netto**

- Assist with calls and service requests received from customers
- Support all staff with technology needs

**Aaron Widrick**

- Provide 2<sup>nd</sup> level support to campus technicians

**Luis Velez**

- Support ISC and Administrative Customers

## High School Technicians

Juan Cantu Cy Falls  
 Luis Castro JVHS  
 Sue Deitsch Bridgeland  
 Esmond DeSouza Cy Creek  
 Bill Fillmore Cy Park  
 Lloyd Garrett Cy Woods  
 Jair Garza Cy Ridge  
 Stephen Hernandez Cy Lakes  
 Alexis Imperial Bridgeland

Holly Kosters Cy Woods  
 Darren Lawless LCHS  
 Lysette Logan Cy Fair  
 Roland Lucio Cy Springs  
 Jason Lyon Cy Lakes  
 Greg Mushen Cy Springs  
 Leilani Natale Windfern  
 Kristofer Nguyen Cy Falls  
 Susan Pavliska Cy Ridge

## Campus Technicians

Daniel Pham Cy Creek  
 Bob Rader Cy Park  
 David Sosa Cy Fair  
 Rock Valentine JVHS  
 Richard Zelenka Cy Ranch  
 Matthew Watts Cy Ranch

## Middle School Technicians

Erik Avila Goodson  
 Tim Briggs Hopper  
 Adriana Cantu Anthony  
 Jesse Castillo Arnold  
 Ricardo Cruz Cook  
 Pat Fisher-Holmes Campbell  
 Paul Garrett Dean  
 Gloria Hawthorne Aragon  
 Matt Hernandez Salyards

Rosemary Hernandez Truitt  
 June Hightower Kahla  
 Sandra Hoppe Hamilton  
 Robert Love Bleyl  
 Doreen Ranly Spillane  
 Coni Schelnick Thornton  
 Shannon Simon Labay  
 Brenda Willey Watkins  
 Richard Kurtz Smith



# Network Management Operations (NMO)



**Paula Ross**  
Director, Network,  
Infrastructure, and  
Communications



**Greg Rhodes**  
Manager, Network  
Operating Systems

**Kimberly Osborn**

- Microsoft Office 365 Administrator
- E-Mail archival management
- eDiscovery support
- Identity provisioning management

**Anthony Hickman**

- Active directory domain administrator
- Identity provisioning management
- Cloud technologies and SSO administrator
- Departmental application support

**Alex Rohr**

- VMWare administrator
- Network storage administrator
- Departmental application support
- Anti-virus/Malware protection administrator

**Ken Gibson**

- VMWare administrator
- Network storage administrator
- District data share and home folder management
- Backup and recovery administrator

**Lance Melancon**

- VMWare Administrator
- System and Infrastructure monitor
- Departmental application support
- Internet content filtering support

# Enterprise Communication Networks (ECN)



## Paula Ross

Director, Network,  
Infrastructure, &  
Communications



ECN

## Janette Martinez

- NIC team projects, follow up and escalation of priority issues
- Technology Team Document Repository

## Mike Raspet

- Support Facilities department project managers
- Single point of contact for Phonoscope fiber work within the district.

## David Deitsch

Manager, Enterprise  
Communication Networks

### Field Network Services

#### Tony Rogers

Network Analyst  
(ZONE 1)

#### Elizabeth Montes

Network Analyst  
(ZONE 3)

#### Sani Saqr

Network Analyst  
(ZONE 2)

#### Anna Senties

Network Analyst  
(ZONE 4)

- Enterprise Network Infrastructure support
- Voice, video, and data connectivity support
- Communications support
- Wireless infrastructure support

### Core Network Services

#### Oscar Villar

Senior Network  
Specialist

#### Andrew Tran

Senior Network  
Specialist

- Core network infrastructure
- Cabling and fiber connectivity
- Network electronics and wireless

### Wireless Network Services

#### Ray Leung

Wireless Network Analyst

#### Glen Carpenter

Wireless and Network Support

## Roland Padilla

Telecommunications Specialist

## David Glennon

Telecommunications Specialist

## Bradley Mulligan

Telecommunications and Network Support

## MCA

Structured Cabling Support

- Telephone infrastructure support
- Video related systems

# Information Services and Applications (ISA)



**Tammie Bartkowiak**  
 Technical Assistant/Secretary  
 • System Access Security  
 • District Progress Monitoring (DPM) Admin

**John Crumbley**  
 Director of Information Services and Applications

**Rodney White**  
 Operations Manager  
 • Student Info System (SIS)  
 • Program Development  
 • Database Administrator

**CURRICULUM & INSTRUCTION**

**Norma Blenderman**  
 PEIMS Coordinator  
 • State Regulatory Data Reporting  
 • State Mandates  
 • Regulatory Compliance

**BUSINESS SERVICES**

**Eric May** Asst. Director  
 • Business Services  
 • Program Management  
 • Advanced System Support

**Renee Peel** PEIMS Assistant  
 ▪ Student Data Integrity  
 ▪ Reporting IDs to TEA  
 ▪ State Unique IDs  
 ▪ Electronic Transcripts

**Belinda Smith** Technology Communications Facilitator  
 • Secondary Counselor Support  
 • Scheduling/Master Schedule  
 • Report Card Processing Support

**Son Nguyen** Sr Programmer/Analyst  
 • Sr Business System Analyst  
 • Business Services Reporting  
 • Application Development  
 • Database Administrator

**Richard Hoffman** Programmer Analyst  
 • Student Services Reporting  
 • Public Information Requests  
 • Database Administration

**Rich Crishock** Sr Programmer/Analyst  
 • Account Provisioning  
 • Mobile Application Development  
 • Business Services Reporting

**Marta Bott** PEIMS Specialist/Trainer  
 • Oversees Regulatory Requirements  
 • Registrars  
 • Attendance

**Ann Sempe** Application Support Specialist  
 • Secondary Counselor Support  
 • Student Transcripts  
 • High School Registrar support

**Neetha Chada** Sr Programmer/Analyst  
 • Application Development  
 • Auditing Process Support  
 • New Hire Online Testing Support

**Donna VanHooser** Sr Program Analyst  
 • Elem. Report Cards  
 • DPM Test Score Posting  
 • Student Services Reporting  
 • Application Development

**Dava Clark** Programmer/Analyst  
 • HR/Business Programmer/Analyst  
 • Business Services Reporting  
 • Workflow Administrator  
 • Application Development

**Nelda Hanzi** SQL Database Administrator  
 • eSchool Plus Database Configurations  
 • Database Administration  
 • Server Maintenance  
 • Training for eSchoolPLUS Users

**Lee Honeycutt** Technical Analyst  
 • Gradebook Support  
 • Secondary Report Card Processing  
 • Web portal Administrator  
 • Home Access Center Administrator

**Dorothy Tong** Sr Program Analyst  
 • STAAR Score Posting  
 • Secondary Report Cards  
 • Application Development

**Geoff Brown** – Programmer Analyst Trainee  
 • HR/Business Programmer/Analyst  
 • Workflow Automation