



Campus Technician Voice of the Customer October 2017 Meeting

Frankie Jackson participated in both Technology Voice of the Customer meetings on **October 11, 2017**. The meetings were divided into two meetings, one in the morning and one in the afternoon. In between, we served lunch for customer service appreciation week.

Frankie gave a presentation on the 2014 Bond Technology Infrastructure update. She also emphasized how much technicians are appreciated.

Technology Infrastructure Update

Projects



➤ Install High Speed Wireless Access Infrastructure



➤ Install Network Electronics Infrastructure



➤ Upgrade Connectivity, Power, and Air Conditioning



➤ Upgrade the Data Center and Infrastructure



➤ Upgrade Staff Technology and Telephone Systems



➤ Install Technology Infrastructure in New Schools



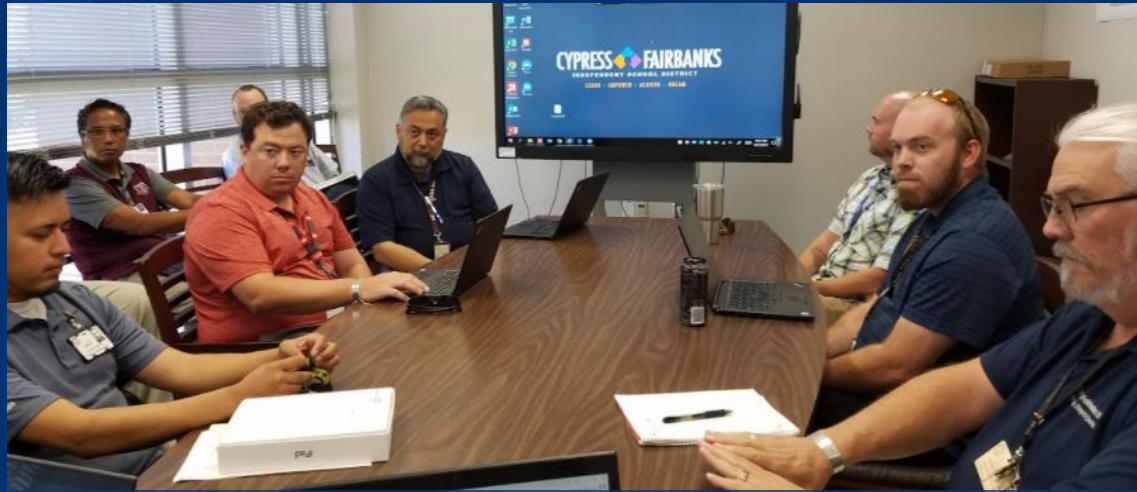
Becky Cook, Director of Instructional Technology

A copy of the meeting presentation is available [here](#).

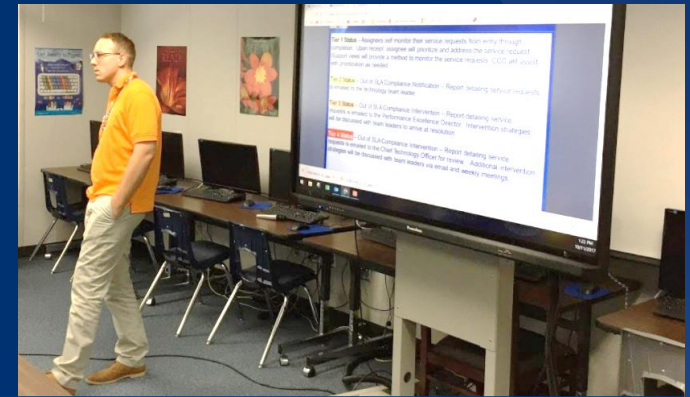


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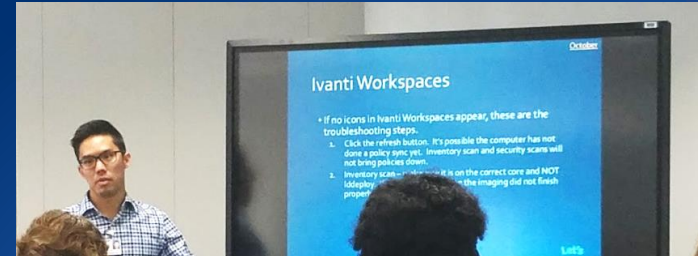
Here are some great pictures of staff taken during the Campus Technician Voice of the Customer meeting. It was inspiring to see so many staff willing to step up and lead during the meeting!



Technology Services Technicians



Richard Kurtz



Austen Chang



Frank Adian



Kim Bowlin, Jay Johnson, David LaPlante



David Deitsch