



District Improvement Plan Strategic Alignment for Managing Operational Progress

Frankie Jackson devised a new strategy for managing and tracking District Improvement Plan (DIP) operational progress.

On the website under Performance Excellence and Strategic Planning, all department DIP goals will be tracked, a total of 50+.

As each team leader makes progress, their contributions will be available here.



The team is excited about this new structure and will continue to enhance the process in the coming weeks.



Technology Leadership and Contribution

Vision: BE the District that TRANSFORMS education

Mission: LEAD in Providing World-Class Quality K-12 Systems

Values: Efficient - Accessible - Systematic - Highly Skilled - Student Focused - Service Oriented - Leadership



Home	Teams	Status	2014 Bond	Performance Excellence	Help & Resources	Media	Contact
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Technology Services DIP 2017-2018 Progress

LEADERSHIP AND VISION

DIP 5.2.101: ACHIEVE EXCELLENT CUSTOMER SATISFACTION LEVELS OF AT LEAST 95% AS MEASURED BY CUSTOMER FOLLOW-UP SURVEYS FOR ALL SERVICE REQUESTS. +

DIP 5.2.102: ACHIEVE EMPLOYEE WELL-BEING LEVELS OF AT LEAST 90% AS MEASURED BY MONTHLY EMPLOYEE SATISFACTION SURVEYS. -

DIP 5.2.103: CONDUCT WEEKLY TRANSFORMATION VISION MEETINGS THAT INCLUDES AN AGENDA, A LEADERSHIP TOPIC FOCUSED ON TRANSFORMATION AND INNOVATION, AND A REVIEW OF OPERATIONAL PROGRESS.

CUSTOMER CARE CENTER +

ACQUISITIONS, ASSETS, AND SUSTAINABILITY +

INFORMATION SERVICES AND APPLICATIONS +

DEVICE IMAGING AND INTEGRATION +

NETWORK INFRASTRUCTURE AND COMMUNICATIONS +

Leadership and Vision

Posted by Frankie Jackson, Chief Technology Officer

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