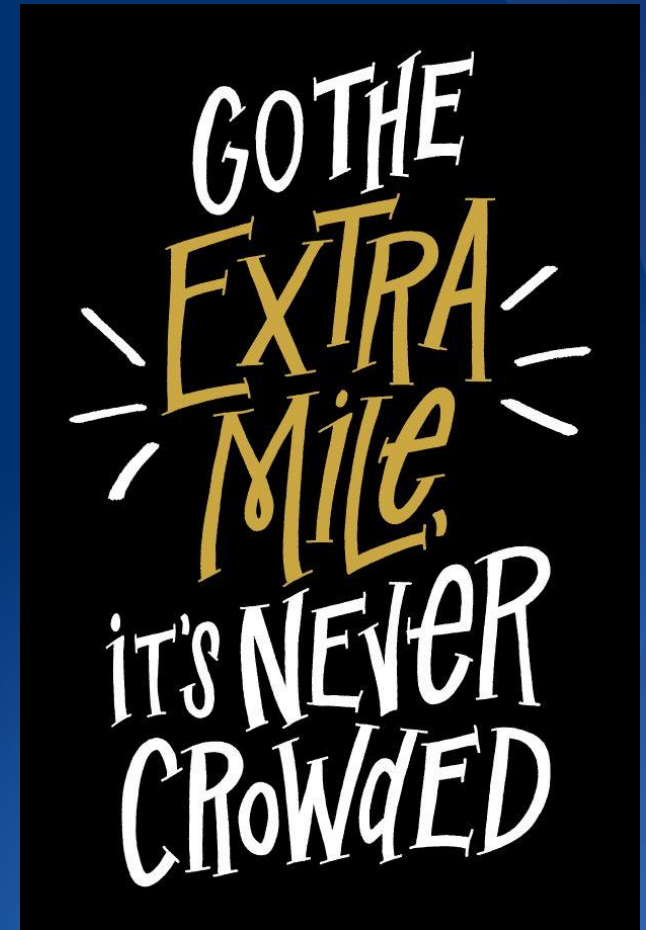



# Exceed Expectations

The hallmark of high achievers is constantly to go the extra mile and routinely over-deliver on promises. Why?

- Because exceeding expectations feels good
- It is rewarding
- It helps to stand above the crowd
- Leads to greater personal transformation
- Helps bring more self-confidence, more self-reliance, and more influence with those around you.



WHAT ARE OUR EXPECTATIONS?



These are the guiding core **VALUES** for how we provide service

Efficient	Systematic	Student-Focused
Accessible	Highly-Skilled	Service-Oriented

Our Core Values with specific examples



# Exceed Expectations

## Consensus of Definitions



- **Clearly Outstanding**
  - Clearly - Free from flaw, blemish, or impurity
  - Outstanding - Excellent or exceptionally good, noticeable or conspicuous
- **Exceeds Expectations**
  - Exceeds - To go beyond the limits of, to be better than or superior to
  - Expectations - Something looked forward to
- **Meets Expectations**
  - Meets - To cope with effectively, satisfy



# Exceed Expectations



Make a commitment to be **world-class** by going the extra mile and exceeding expectations.

Click [here](#) for examples

## Examples of Exceeding Expectations

\* Required

Thinking about an event that occurred last week, give an example of when someone you work with exceeded your expectations. \*

[See Examples Here](#)

Which core value does this represent best? \*

- Efficient
- Accessible
- Systematic
- Highly-Skilled
- Service-Oriented
- Student-Focused
- Other

...rds through Google Forms.