



Telecenter Alert System



Krystal Ford

Mike Diaz met with Krystal Ford of Facilities and representatives from Rauland-Borg Corporation to define requirements for the new campus Alert system software.

It was determined that a Windows 2012 SQL server is needed to run the application.

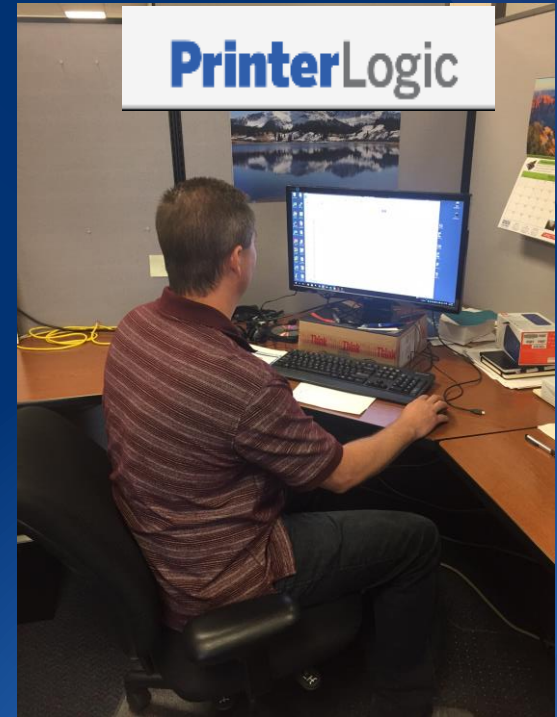
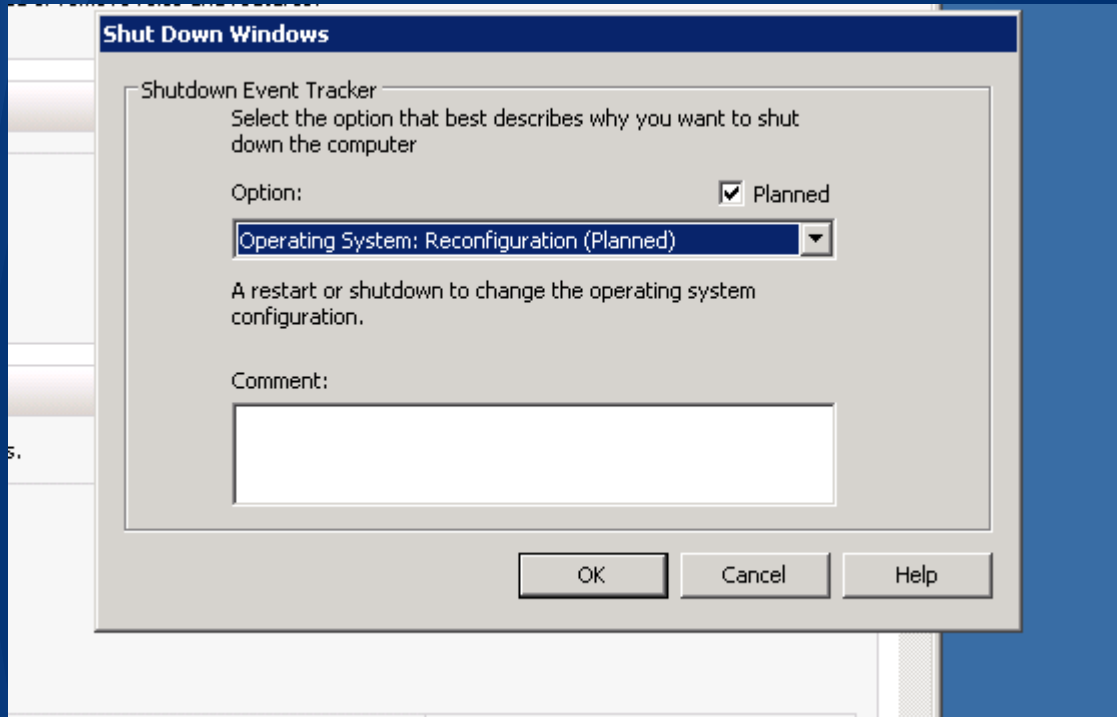
Mike has built the VM server and will be working with Nelda Hanzi to install SQL.

NMO, ECN and Facilities will meet with the product vendor Thursday, August 11th to discuss the remaining installation and implementation steps.





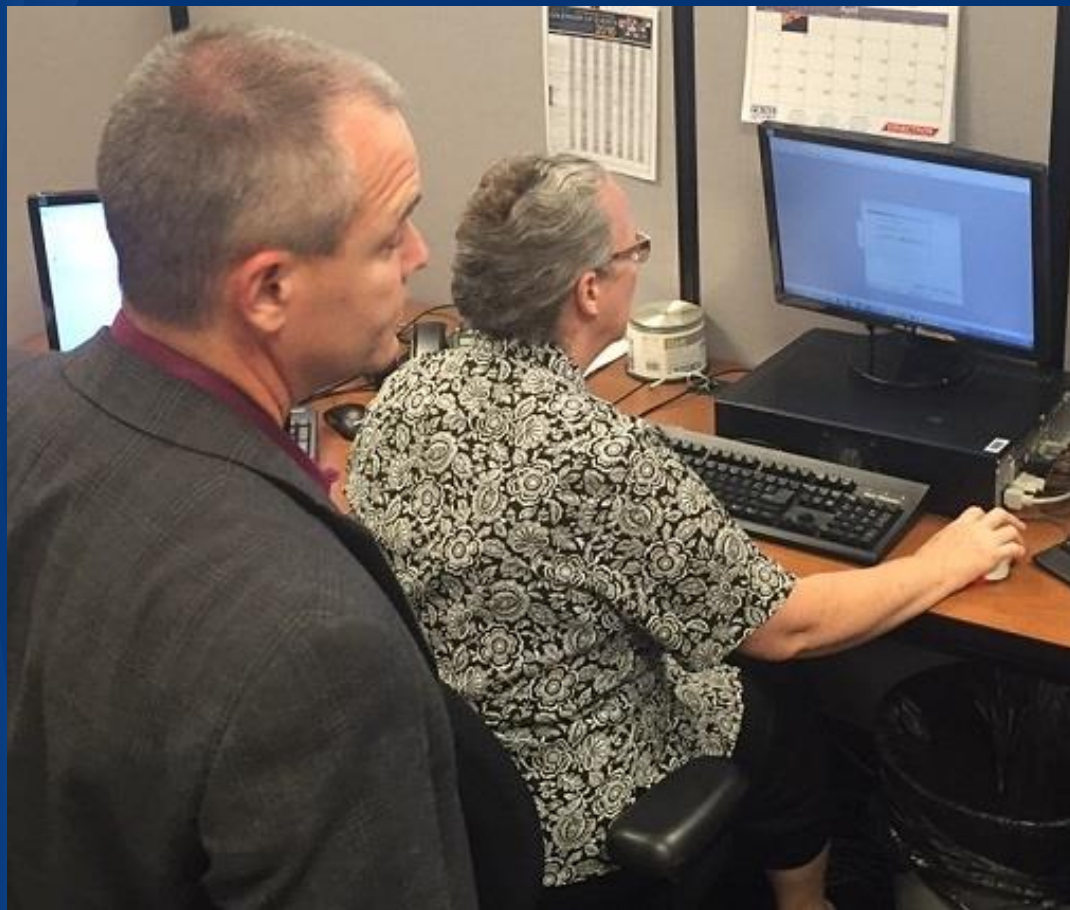
Print Server Shutdown



With Printer Logic fully up and running along with all of the Technology Service Techs trained, **Ken Gibson** was able to turn off 6 of the 8 VM print servers. Only the elementary print servers remain; all of the secondary campuses and administration buildings are using Print Logic for printer management. **Ken** made a few minor adjustments to the IP range settings in Print Logic; then he did a final import of printers for the admin locations.



Testing & troubleshooting after firewall updates



Nelda Hanzi and **Lance Melancon** worked together to resolve issues that arose as a result of the firewall change and cutover to the new IP scheme.

iSupport technical support was helpful in their assistance to correct the issues.





New Firewall – New IP Scheme



Lance Melancon

M&S Technologies



Lance Melancon was instrumental completing the cutover and testing of the new firewalls and IP scheme. He assisted with the coordination of efforts between the network teams, application owners, and CCC for testing and verification.

Lance worked closely with M&S and Andrew Tran of ECN to resolve communication/connection issues with those applications that had external IP changes.