

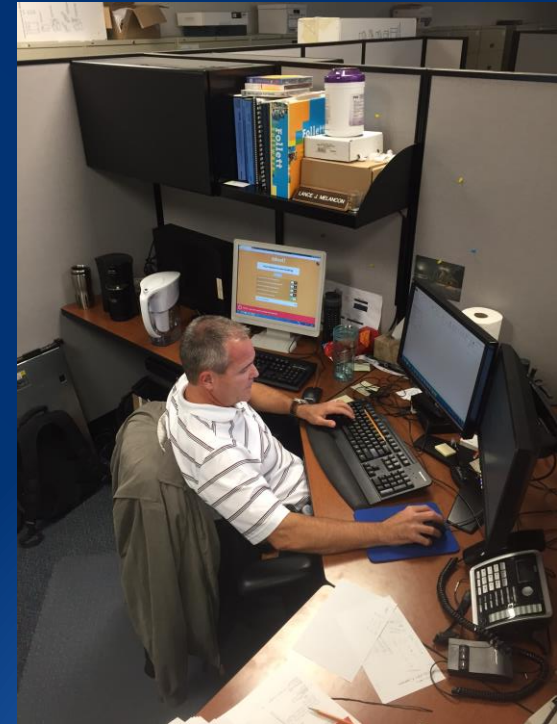


# Destiny Update v14.0



Lance Melancon upgraded Follett Destiny to version 14. To provide a more consistent user experience across all Follett products and sites, Destiny v14.0 has an updated user interface that features modern, fresh graphics and images.

To make it easier to promote library resources to students, Destiny v14.0 includes simplified branding of Follett's student-facing library products. Universal Search, BryteWave K-12, and Follett Shelf are now called Destiny Discover.



## Destiny Discover



# HPE Infrastructure is Here

NMO accepted delivery of the new HPE C7000 Blade chassis. Lance Melancon assisted Layer 3 in racking the HPE hardware at Data Center 3 and Data Center 4.

Each data center will house three HPE DL 380's making up the management cluster and two HPE C7000's populated with 6 blades each. The blade chassis will be the host for converted physical servers to virtual machines as well as for new servers. The management cluster provides an out-of-band platform for the VMware control center, storage consoles, and NSX gateways.



Management Cluster

2 HPE C7000 Blade Chassis

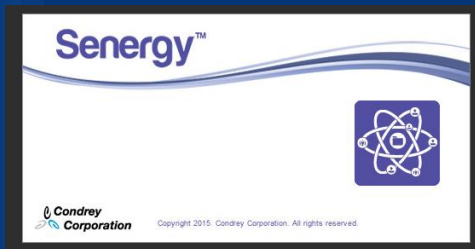




# Data Migration Testing

**Ken Gibson** worked with multiple tools to test the migration of our data to the new storage. Part of the test is to verify that the NTFS permissions also migrated correctly.

**Ken** and **Greg Rhodes** are testing the Senergy application to transfer home folders and to create new home folders on the new Isilon storage.







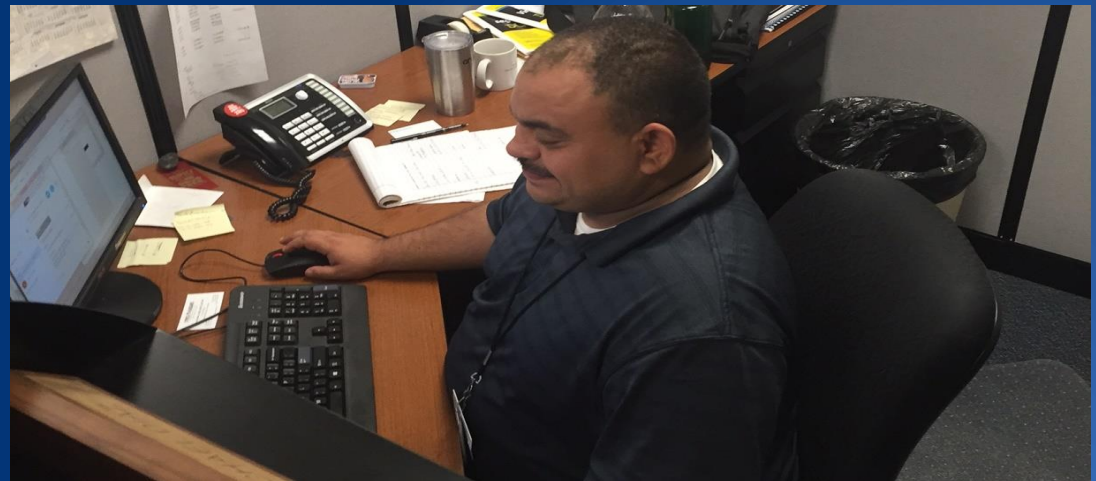
# Call Home - EMC ESRS Server

**EMC<sup>2</sup>**  
where information lives<sup>®</sup>

Mike Diaz and EMC Field Service Manager Brian Culp configured and installed the EMC ESRS servers for Data Center 3 and Data Center 4.

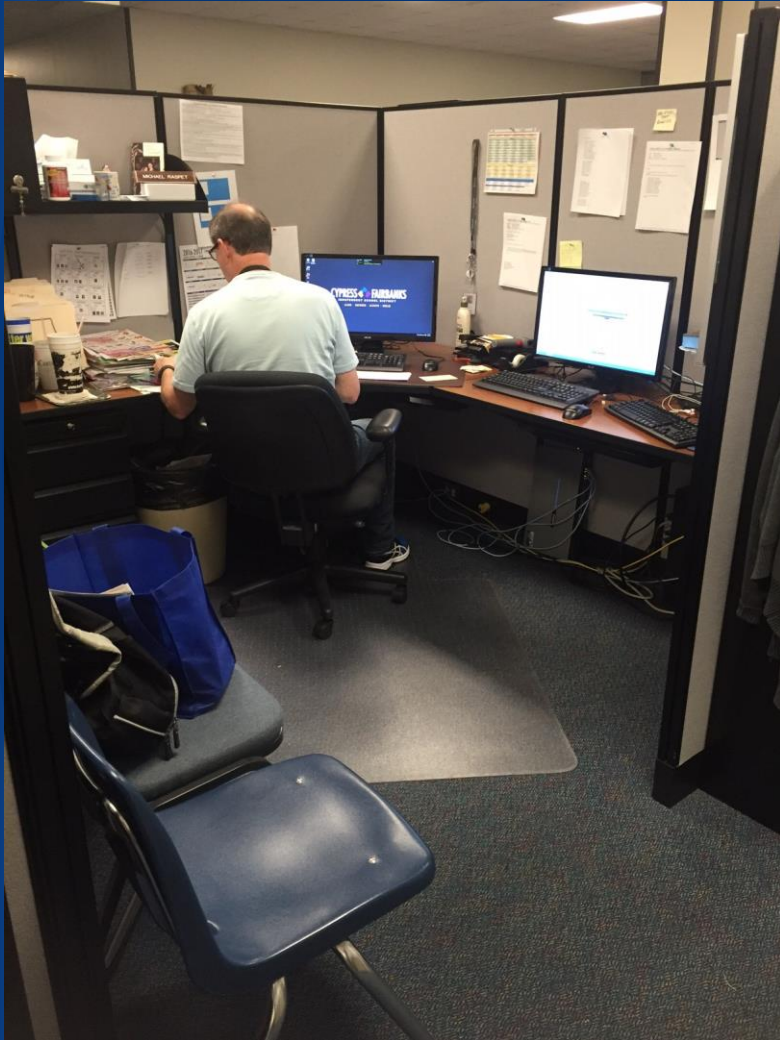
The installation consisted of EMC Virtual server appliances for both data center VMware VSphere 6.0 environments.

The ESRS servers give EMC hardware the capability to contact EMC customer service automatically whenever a problem occurs, minimizing the time to send out hardware to replace a bad drive or part.





# Google Apps and GADS



**Michael Raspet** has been arriving at **5:00 am this week** to run the GADS (Google Apps Directory Sync) process manually to correct various Google login issues.

**Jessica Powell**, our staff Google trainer discovered an issue with some student accounts in Google being suspended although the students were active in Active Directory and the SIS system.

**Michael** discovered that there were missing LDAP queries to AD from the GADS tool which suspended the student Google accounts. **Friday morning**, the LDAP queries were created and those affected student accounts were restored.

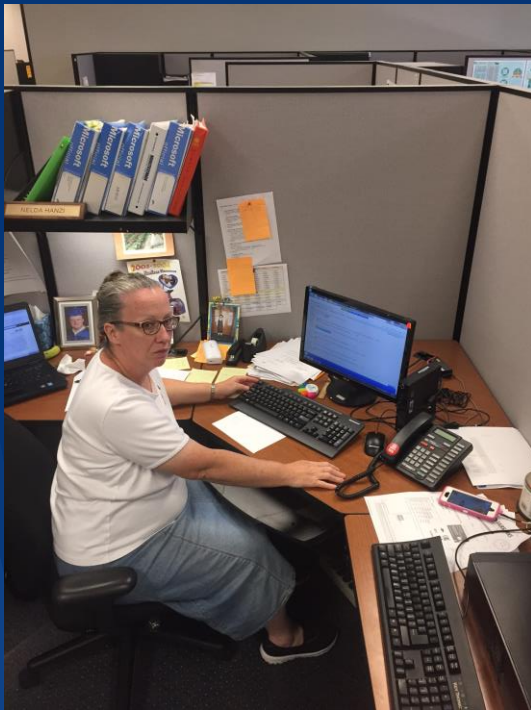


# Email and Start of School



Office 365

Outlook



In a busy **first week** of school, **Nelda Hanzi** worked with **Kimberly Osborn** to process a variety of email requests. Common requests included name change requests and appropriate use of email groups.

Customers were contacted to obtain more information. Some requests were worked jointly to gain a better understanding of the CFISD processes.

