



eDiscovery Process



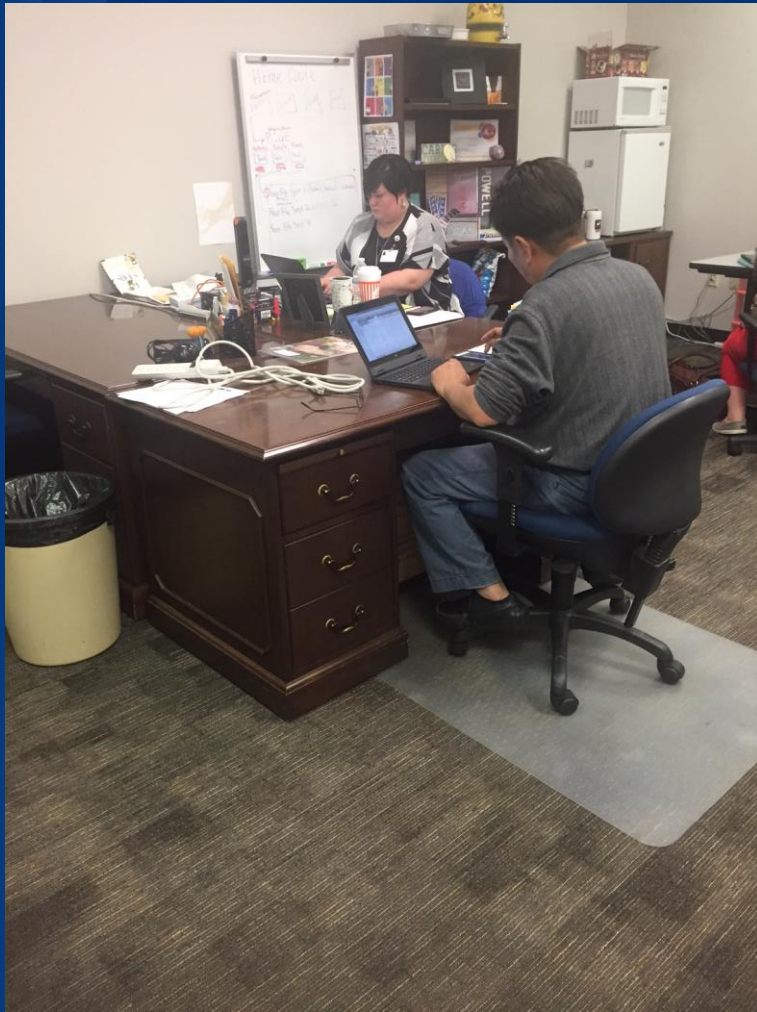
Nelda Hanzi is documenting the process that defines how Technology eDiscovery requests are to be handled.

To date she has interviewed **Frankie Jackson** (District CTO), **Jennifer Miller** (Director of the Customer Care Center), **Chairita Franklin** (Assistant Superintendent for Human Resources), **Paula Ross** (Director of Networks Infrastructure and Communications), and **Carol Oman** (Director of Internal Audit).

The document will include requests for employee data and student data along with who can initiate requests, how investigations are carried out, and the flow of data.



Google Hangouts Video Chat



Andrew Tran of ECN and Greg Rhodes worked with Jessica Powell of Instructional Technology to resolve the issue of Google Hangouts Video Chat not functioning. Andrew made changes to the firewalls to include additional Google IP addresses and ports needed for the video chat.

This may become a repeat affair as Google continues to build and expand its network and services.