

# November 18 Technician's Meeting

**Attended**

**Relevancy**

16 - yes

16 - yes

## Please detail the most beneficial aspects of the most recent meeting.

The Inventory segment was good - I like the new SLA options.

Just getting information about the Intel wireless driver and the AP's and the future rollout of replacement computers and phone systems.

All information is good.

The PowerPoint was beneficial to me

Inventory and Bond Update

Leonard's Inventory Update

The open discussion

The updates on the inventory was most beneficial!

Issues regarding SPED tablets, specifically talking to Josh after the meeting.

Details related to the SPED tablets and the Temp solution provided by Josh

Technician Mr. Martin's comments on the improved changes that have been implemented under the direction of Frankie Jackson and the combined efforts of the teams; Leonard Chance review over inventory and John Crumley on Text book Log-in

status of the Network upgrade

## Please detail specific ways the most recent meeting could be improved.

There is none.

none

Nothing comes to mind right now!

CFISD is the BEST, keep striving to do better.

Continue holding technicians responsible for their work and duties.

There didn't really seem to be anything presented at this meeting that couldn't have been communicated with an email.

## Please identify any technology-focused campus concern your campus is experiencing at this time.

old equipment is becoming a huge concern for users and the lack of replacement projectors, users are frustrated that they cannot do their job teaching when a lot of it requires a projector and we cannot give them one.

DQ45s are running painfully slow, Old laptops not able to consistently connect to the wifi

Intel wireless driver issue

Teachers struggling with DQ45s and old laptops.

The one is network issues. These are out of my hands. Network printer down for over a month FA9B645299. Network not slow network and WiFi issues

Some teachers don't have teacher printers in the SPED classrooms. They are using color printers and this is not supposed to be Network and wireless traffic slow, drops connections randomly.

none

## Suggestions, Thoughts, Ideas?

There seems to be a disconnect between our "Student Focus" this year and the bond plans. None of the goals address the Classroom Technology issue.

working) when we can't even meet the teacher's basic needs. Currently, there is no Bond info or goals regarding instructional technology.

Other than holding technicians accountable, I have no other comments.

Better communication from the network group. I have asked for updates on current tickets through Isupport, but I do not get a response. These update requests come from the customer. I understand that they have many schools in the district that require assistance, perhaps more help is needed in this area?

For now users are rebooting and logging back in, it not a consistent issue?

Great meeting as always. Thank you!

I like the group participation

None

## Effectiveness

2 - Somewhat Effective - 1

4 - Very Effective - 2

3 - Effective - 5

5 - Extremely Effective - 6