

Meeting Agenda

- ▶ Welcome
- ▶ First Things First – Frankie Jackson
- ▶ Innovation & Accountability
 - Know B4 Trainings – Eric Pina
 - Cybersecurity Overview – James Costello
 - Multi Factor Authentication- Jennifer Miller
 - PAR Reports Review - Doug Baker/ Larry Barrios
- ▶ Hardware Support
 - Light Speed Training – Larry Barrios
- ▶ Service Request Support
 - After Hours Service Requests – Scottie Stevens
- Engagement & Support
 - Instructional Technology Updates – Becky Cook
- ▶ Inventory
 - Inventory Reconciliation – Leonard Chance
- ▶ Submitted Questions – Aaron Widrick

Submitted Questions

- ▶ Where can we find the replacement cost price list for the following items located in the classrooms: Promethean remotes, stylus pens, power adapters for student and teacher devices, docking stations/power adapters/dongles, all Lightspeed pieces - including the cables and Redcat speakers, etc.? Information and price listing can be located on the Technology Services Website. Go to Help and Resources> Purchasing> and search under the three sections Supply Items>Punch Out Items>Fixed Asset Items

Thank You

- ▶ Today we celebrate you! It takes a strong commitment and dedication to continuously provide service at a high level.
- ▶ Today is a perfect day to tell you all that no one does a better job than the job you do! We appreciate each and every one of you.
- ▶ Enjoy your Thanksgiving with your families and we will see you when you all return.