

The background of the slide is a dense, close-up photograph of candy corn. The candies are in various orientations, showing their characteristic tri-color pattern of yellow, orange, and white. The lighting is bright, creating a warm and festive atmosphere.

Voice of the Customer: Technician Meeting

October 19, 2016

October Agenda

- Welcome
- First Things First


	Large Group	Small Group	Link only
Campus Network	Wireless Connectivity – Paula Ross, Ray Leung		Link to new documentation
Engagement & Support	Special Education – Winona Lincoln	Campus Spotlight - Volunteers	
Hardware	Projectors and available wall plates – new procedures – Frank Adian		
Service Request Support		Service Resolution Tier Importance	
Software	eFinance Upgrade Update	Tour 18 – LANDESK style	
Campus Testing			District Calendar
Innovation & Accountability			Great Expectations updated
Inventory		Tour 18 – Inventory Info	



Click [here](#) for today's topic

*First
Things
First*

*with
Frankie*



Great Expectation Focus: Inventory

- Inventory is correct, up to date, and kept current with room moves and changes.
- The technician
 - will constantly and consistently monitor inventory to ensure awareness of assets delivered or replaced.
 - scans and audits the campus' technology inventory using the district's inventory management system on a yearly basis.
- This large-scale audit of the inventory is performed once a year, is performed correctly, and is turned in on time with the principal's signature.
- Throughout the year, inventory management equipment, such as the Bluetooth bar code scanner, is maintained to work at maximum performance.

Great Expectation Focus: Inventory

- Important Dates
 - Scanning Completed – November 4, 2016
 - Reconciliation – November 18, 2016
 - Completion – December 16, 2016
 - Verification Return – May 19, 2017



In closing. . .

We appreciate all that you do each day. We know that some days are stressful and overwhelming. We appreciate that you continue to look ahead at the next day and how you can provide the greatest good for our staff and students.

Your support of our staff and students is integral to the district meeting the goal of providing opportunity for all.