September 15 and 16 Technician Meeting Survey

I attended the most recent meeting. Yes - 20	
The most recent meeting included items that were relevant to my daily activities. Yes - 20	

Please detail the most beneficial aspects of the most recent meeting.

Gave me an inside look of how the different areas of our tech department is being updated.	
The information regarding when instructional computers are being delivered.	
eta on ap's being powered on; exchanging info on imaging issues; hearing from larry; the open discussion that occurred	
Discussing issues with the group.	
New equipment will most likely come the spring semester	imaging keyboarding labs
Infomation shared about I/E, keyboarding and viruses.	The update on the tech deliveries and teacher replacements
keyboarding labs	Expectations
Smaller group; better interaction.	Jennifer's entry dividing the meetings
Virus detection	High School related items

Please detail specific ways the most recent meeting could be improved.

able to have time so we can ask questions	have more time for questions
continuation of doing things well to do thing better	More space (Felt crowded)
Donuts	N/A
Open discussion	todays mtg was a success. a good exchange of information.
Tables were too close together and uncomfortable, felt cramped. Prefer the Ag center.	
Wifi, Slowless of computer, unable to use Data base is all over.	
Need to be shorter, certain presentations could be send via e-mail to be view by the user.	

Please identify any technology-focused campus concern your campus is experiencing at this

Horne Elem	Network reliability.
Weak WiFi signal around building	Yes We would like our new AP's turned on asap :)
Old computers and slow wifi/internet connections.	Read 180 sound/recording
access points; I think school staff assumed new aps would be viable when they returned to school. cate/lab classes, ind tech, journalism, art, drafting. all needing imaging or major installs that were problematic to complete.	
DQ45s failing and being very slow, impacting instructions. Issues with receiving equipment replacements and new equipment for new portables.	
users cannot load bundles under their login, slow network, laptops not connecting to cp	
wireless connections , no domain issues laptops, no apps found in zen windows on both desktop/laptops	
Wireless, overall speed of the network, knowing when we are down .	
Our printers are having issues (BP 20s with bad fusers, network printers that aren't connected because they can't be removed from the DNS, etc.)	
Wireless access and strength is not great in the gym and other places but this should be corrected when the switch to the new network is done in early October.	

Suggestions, Thoughts, Ideas?

Donuts would be good	Let us know when there is an issue with anything.
N/A	none
I like the smaller group of High School only	The meeting was long and overwhelming.
run offlineuser, hardwiring, zac ref, updates, join domain,zac ref	
When a ticket is created for getting a Software Bundle added, could a notification be sent to either someone in DII or CCC so that, if all the information is in the ticket, it can be escalated faster?	
Would like managers to stay for our meeting so we can ask questions when their information is covered. Sometimes items that are covered are like a dangling carrot (e.g. equipment replacements). With us being on the front line, it still doesn't feel like people at ISC (Jay, Frank, Becky, Kim etc) understand what we are going through. Did not receive enough information on the USH deliveries like are the machines going to be imaged, are they going to be put on the carts	
Hey gives a better inside on what the distric is testing to buy maybe we could see issues that you will not just because we are with the user of this technology more time than you. This will be a cost effient way of working the bugs out.	

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Meeting Effectiveness?	**Campus Level - (optional)**
Extremely Effective - 3	High School - 6
Very Effective - 7	Middle School - 6
Effective - 6	Service Center - 2
Somewhat Effective - 2	Unknown - 6