

DII In ACTION



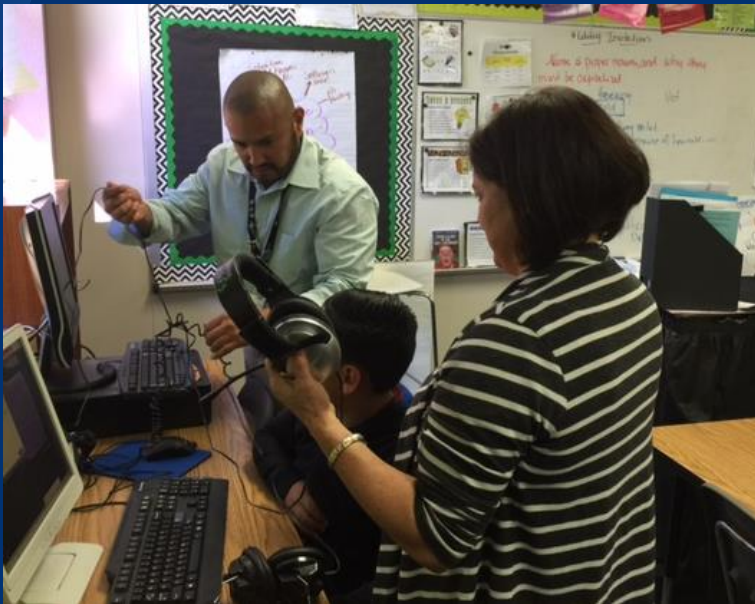
Elizabeth and Nancy

Nancy Grella from DII and Elizabeth Montez from ECN were onsite early Monday October 5th to test Smith the closets at Smith MS. This was after the weekend network conversion.



The testing of the closets consist of testing every switch in all closets. The test is considered good when the switch can talk to servers in our domain. This is done by a series of calls made by the computer that Nancy uses.

READ 180

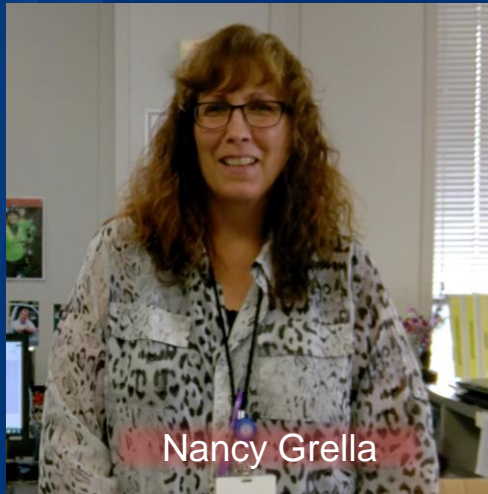


Anthony Melton and Michelle Campos worked this week on Read 180 issues at Swenke and Willbern Elementary. Turns out that the issues that they encountered were hardware issues and not software. They saw bad head phones, sound/mic configuration, and old images with too many users. They reimaged 14 laptops and 3 desktops at Willbern.

Michelle and Anthony worked with the staff at both schools and made sure the teacher was happy. They showed her some basic trouble shooting skills. This allows the teacher to maybe take care of minor issues and have good machines available for students use.



DII Around the District



Nancy Grella



Lillie Swearinger and Austen Chang with MS service techs

Nancy Grella continues to work with the campuses and their tablets. She is now working the “Pilot tablets” (pilot that had 150 iPads and 150 Android devices at different campuses) These devices were deployed before a district standard could be setup. Nancy is now going back to address the 300 devices.

Austen Chang and **Lillie Swearinger** presented LanSchool solution to the campus technicians on Tuesday and Wednesday. LanSchool is classroom management system that allows teachers to monitor activity on lab computers. Austen and Lillie went over how to setup the program for the campuses. Showed Service Techs how to administer the program for the campus.

