

## Falcon Annex Cisco Switch Upgrade Complete



**Anna Senties** 

On Friday, January 13, 2017, Anna Senties worked with Presidio and Gigabit Technologies to upgrade Falcon Annex to the new Cisco switching infrastructure.

In typical Friday the 13<sup>th</sup> fashion, the team ran into complications. It initially appeared that the team was experiencing an IP conflict and thought it might have been a BlueCat issue. The strange symptom was that the switch upgrade was functioning as designed, but the wireless seemed to be adversely affected.

The next business day, Ray Leung was able to troubleshoot the wireless issue and determine the wireless problem was unrelated to the switch upgrade. Ray was able to correct the wireless issue and Anna was able to mark the Falcon Annex switch upgrade as complete.







