



Performance Excellence Program

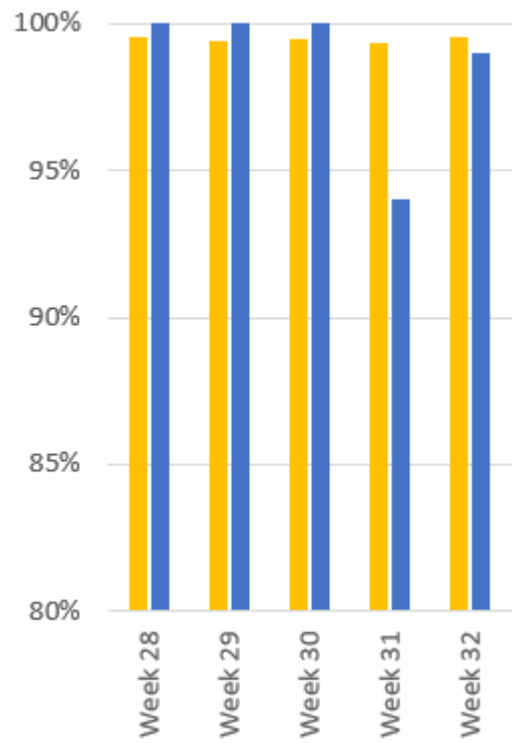
Category 7

Network Availability Results

Mission Critical Technology Systems Network Availability for the Week Ending February 5, 2016 is 99%

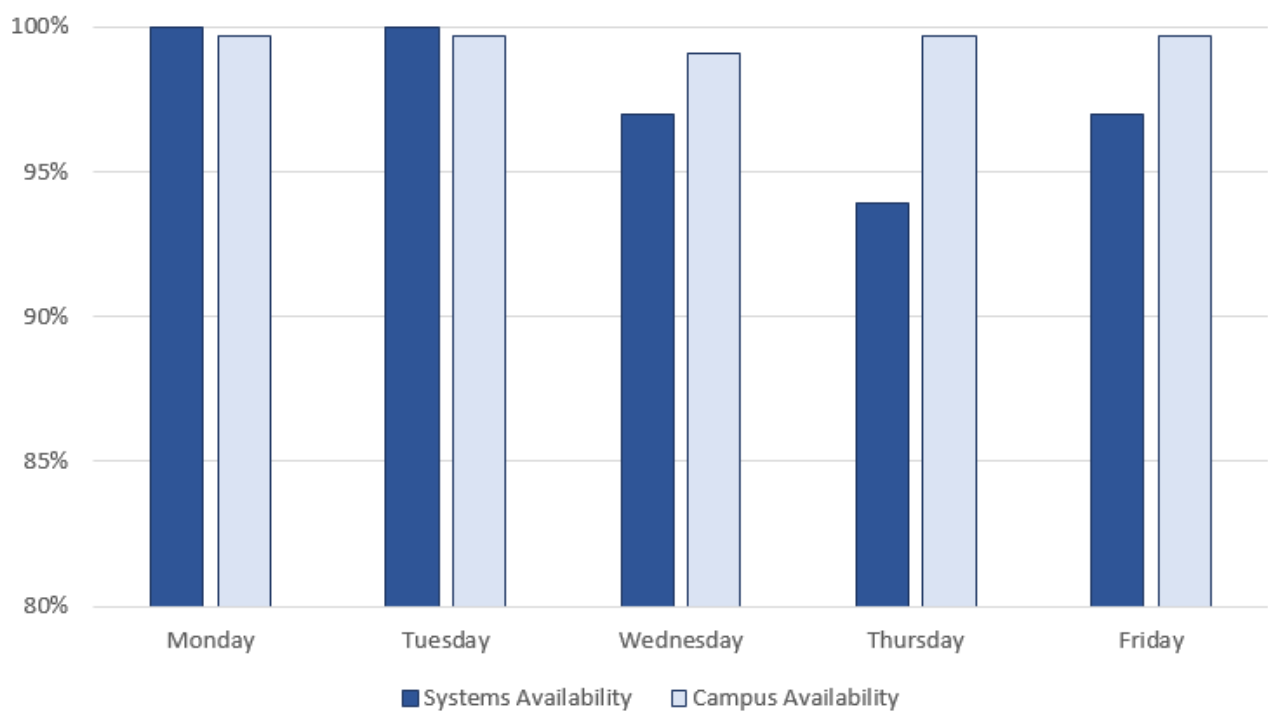


Network Availability Comparative Data



■ 14/15 Year Weekly Result
■ 15/16 Year Weekly Result

Network Availability Week 32 February 1 - 5, 2016



■ Systems Availability ■ Campus Availability



Achieve network availability of 98% for core network and telecommunications services for mission critical systems