



Performance Excellence Program

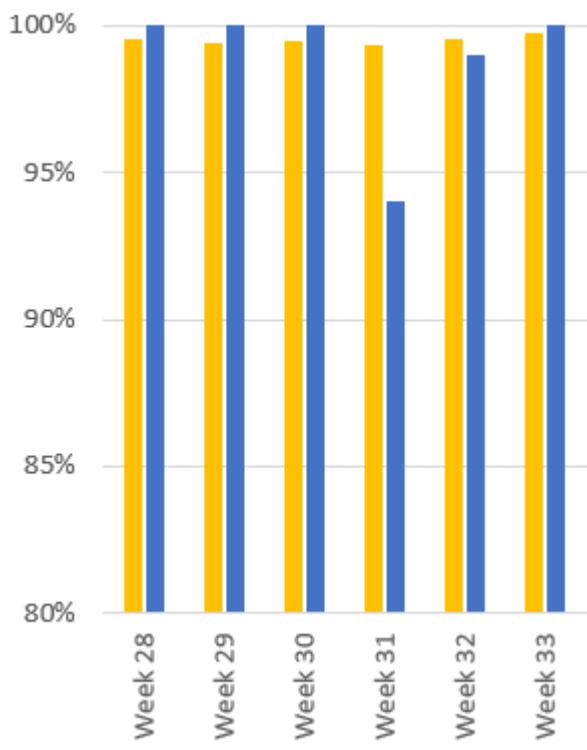
Category 7

Network Availability Results

Mission Critical Technology Systems Network Availability for the Week Ending February 12, 2016 is 100%

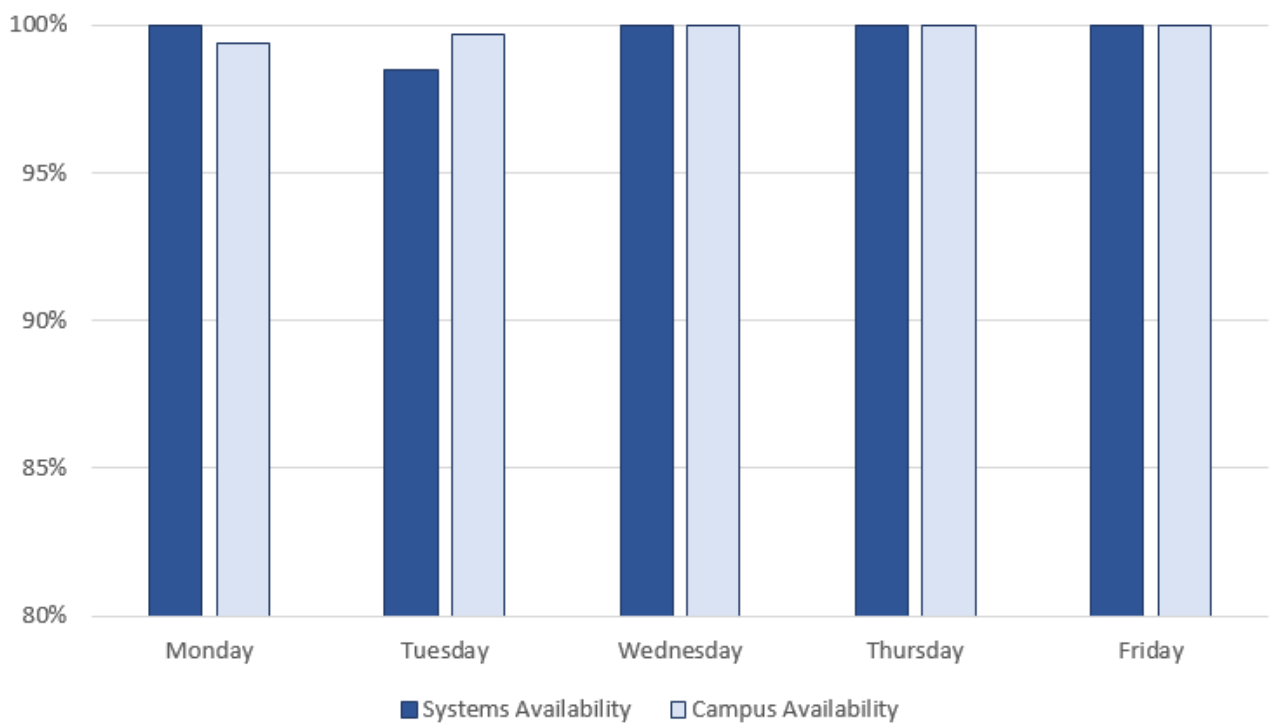


Network Availability Comparative Data



■ 14/15 Year Weekly Result
■ 15/16 Year Weekly Result

Network Availability Week 33 February 8 - 12, 2016



■ Systems Availability ■ Campus Availability

kpi

Achieve network availability of 98% for core network and telecommunications services for mission critical systems