



Performance Excellence Program

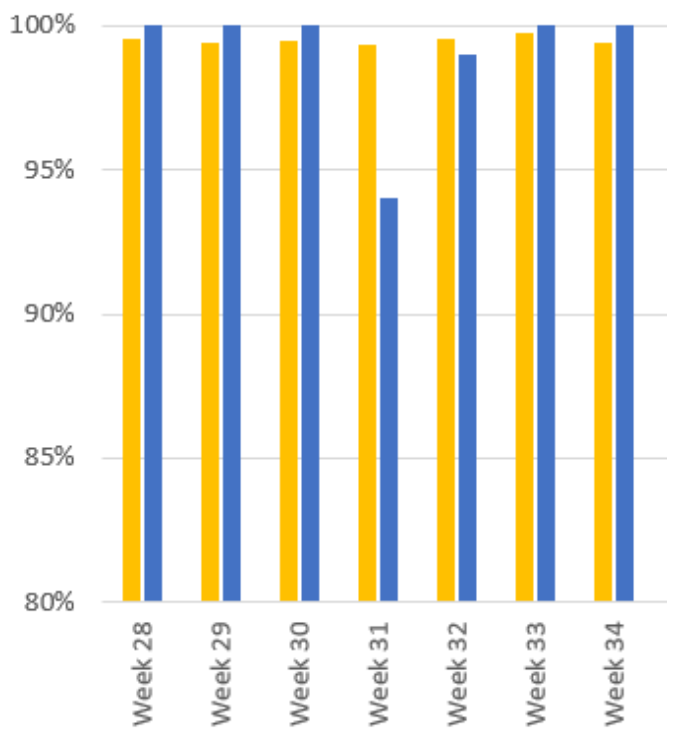
Category 7

Network Availability Results



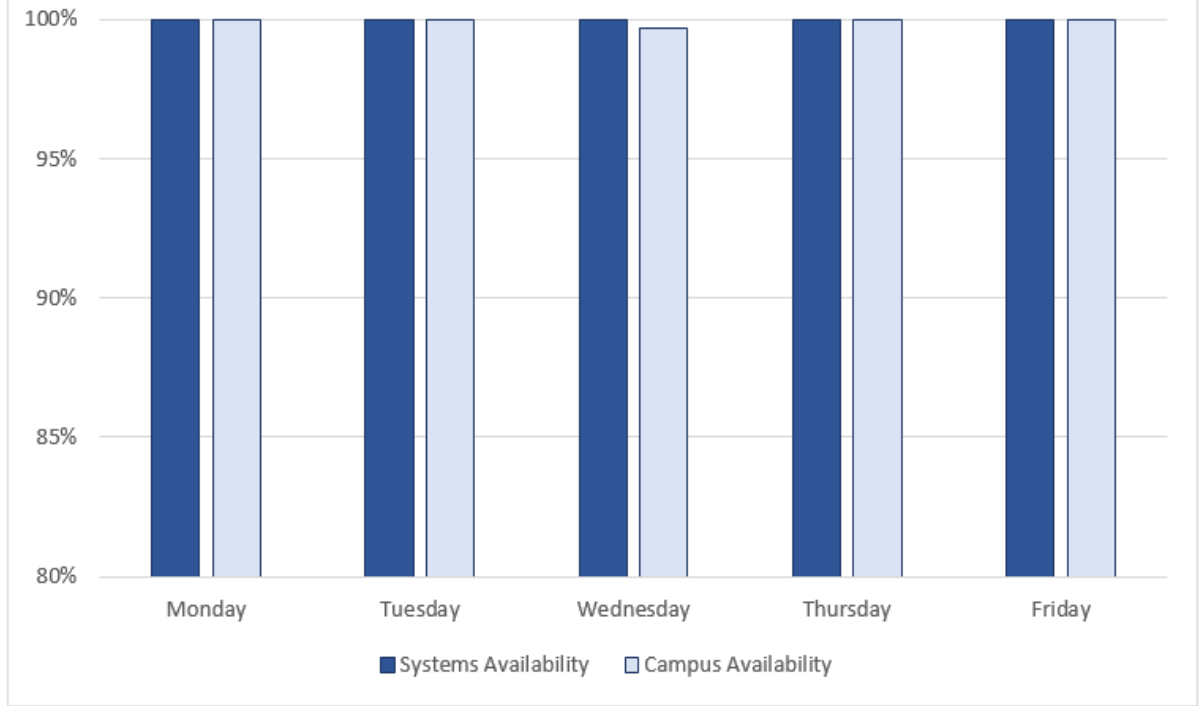
Mission Critical Technology Systems Network Availability for the Week Ending February 19, 2016 is 100%

Network Availability Comparative Data



■ 14/15 Year Weekly Result
■ 15/16 Year Weekly Result

Network Availability Week 34 February 15 - 19, 2016



Achieve network availability of 98% for core network and telecommunications services for mission critical systems