



Performance Excellence Program

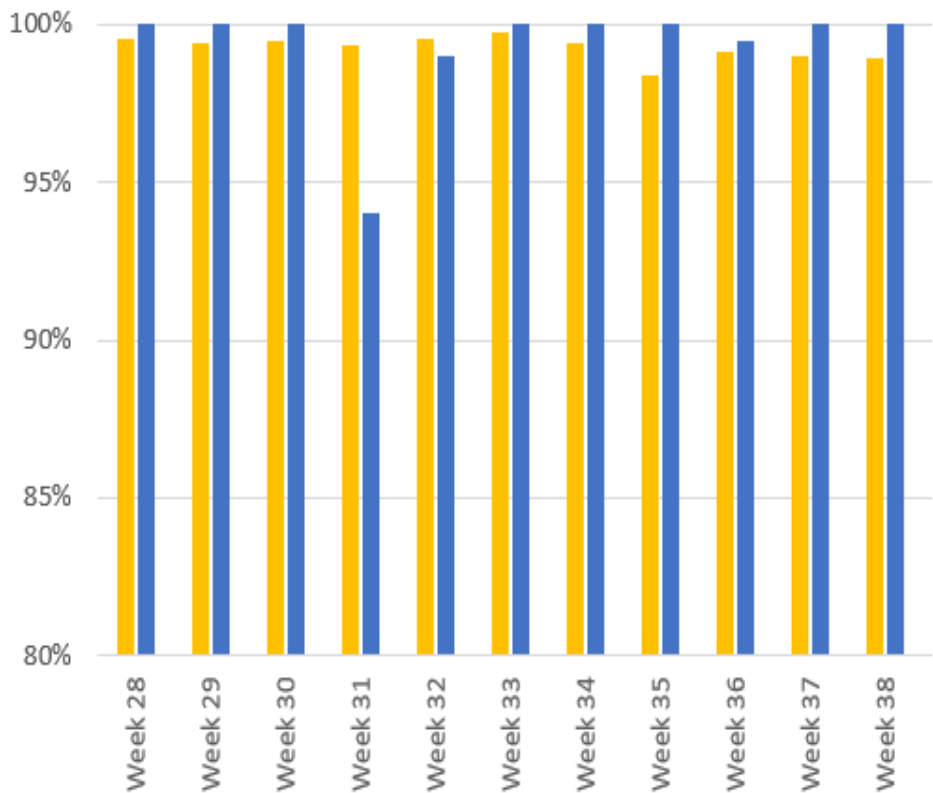
Category 7

Network Availability Results

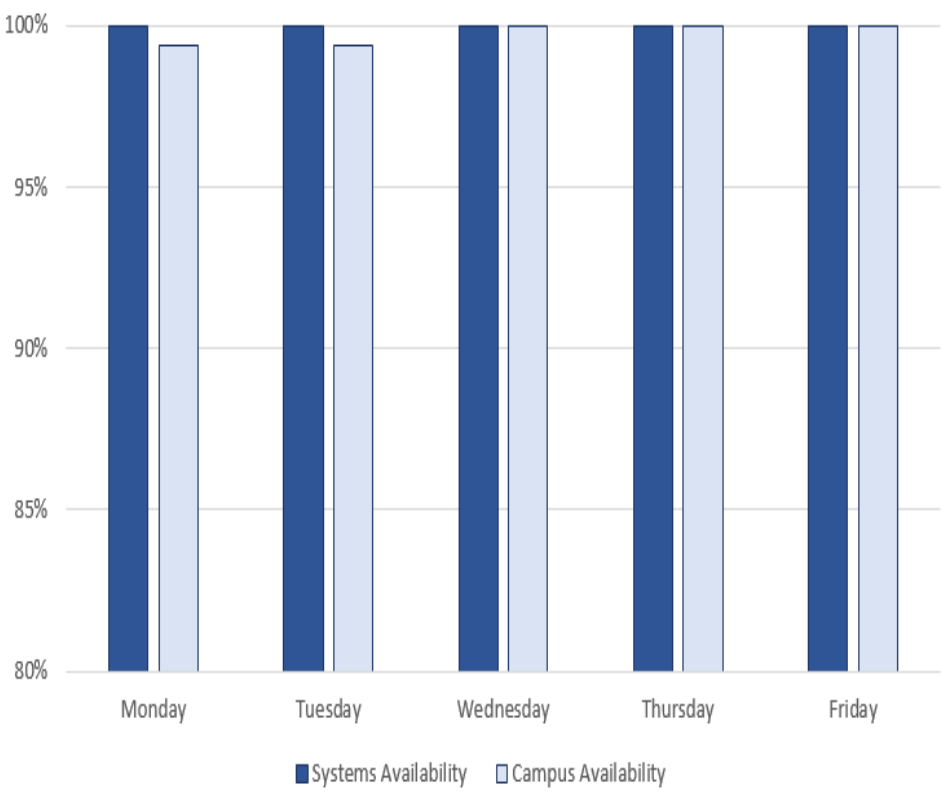
Mission Critical Technology Systems Network Availability for the Week Ending March 18, 2016 is 100%



Network Availability Comparative Data



This Week's Network Availability



■ 14/15 Year Weekly Result
■ 15/16 Year Weekly Result



Achieve network availability of 98% for core network and telecommunications services for mission critical systems