



Performance Excellence Program

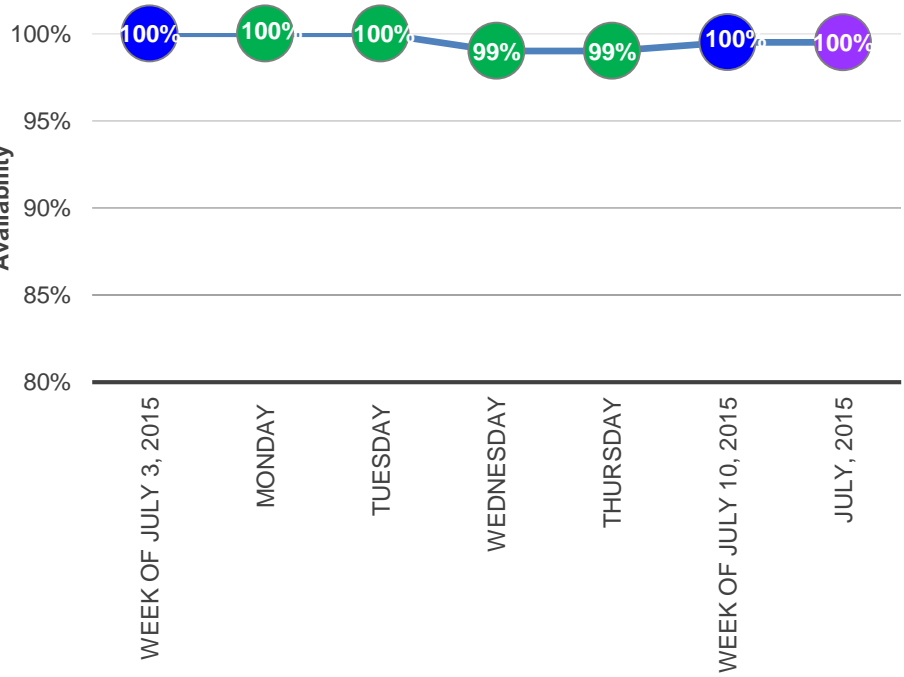
Category 7

Network Availability Results

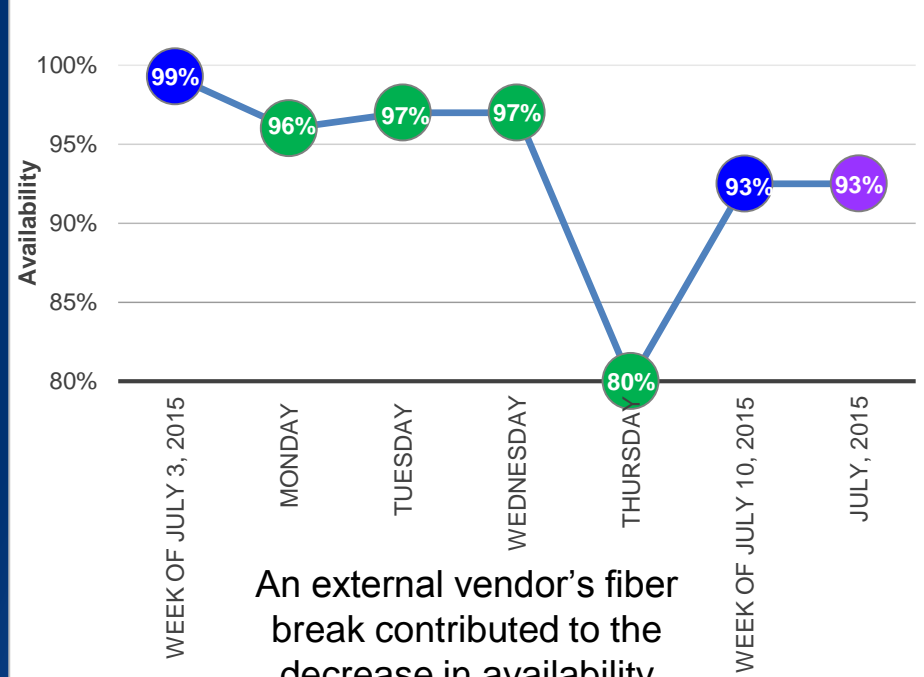
Mission Critical Technology Systems Network Availability



Technology Network Systems Availability July, 2015



Technology Systems Network Location Availability July, 2014



An external vendor's fiber break contributed to the decrease in availability



Achieve network availability of 98% for core network and telecommunications services for mission critical systems