



Performance Excellence Program

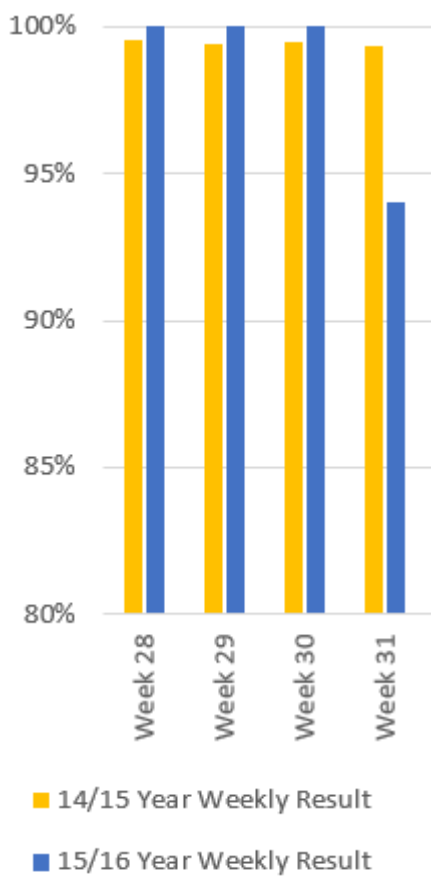
Category 7

Network Availability Results

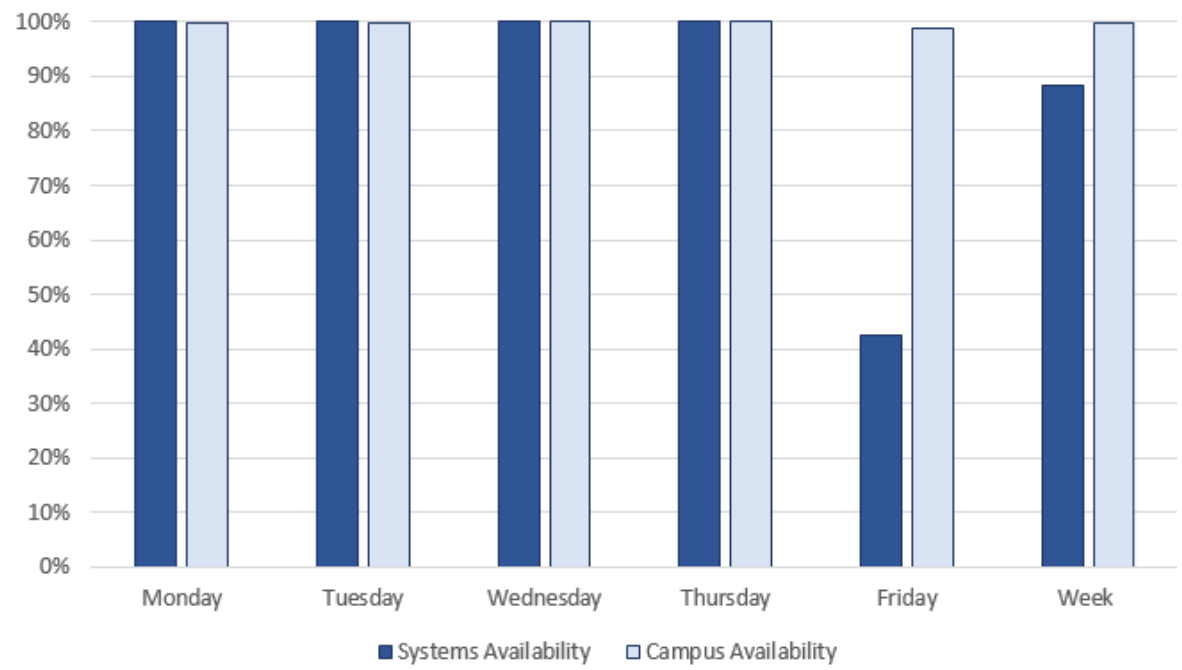
Mission Critical Technology Systems Network Availability for the Week Ending January 29, 2016 is 94%



Network Availability Comparative Data



Network Availability Week 31 January 25 - 29, 2016



An issue involving the routing and firewall affected the utilization of systems connecting to the Internet on Friday.

kpi

Achieve network availability of 98% for core network and telecommunications services for mission critical systems