



Performance Excellence Program

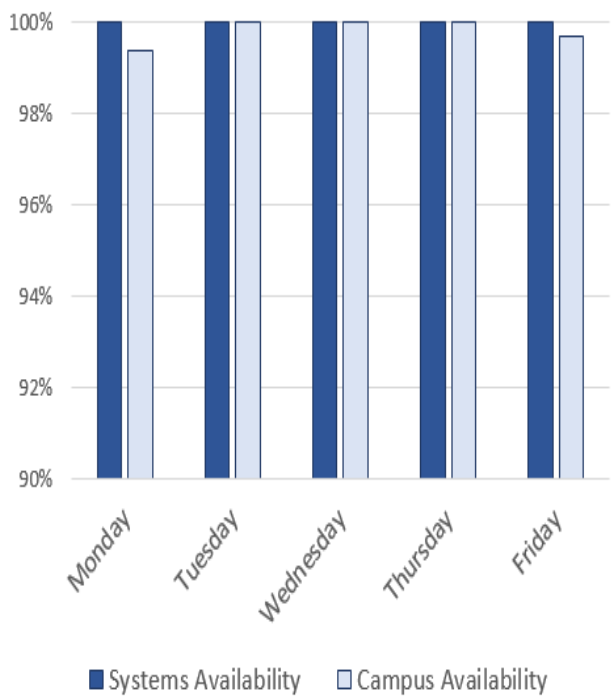
Category 7

Network Availability Results

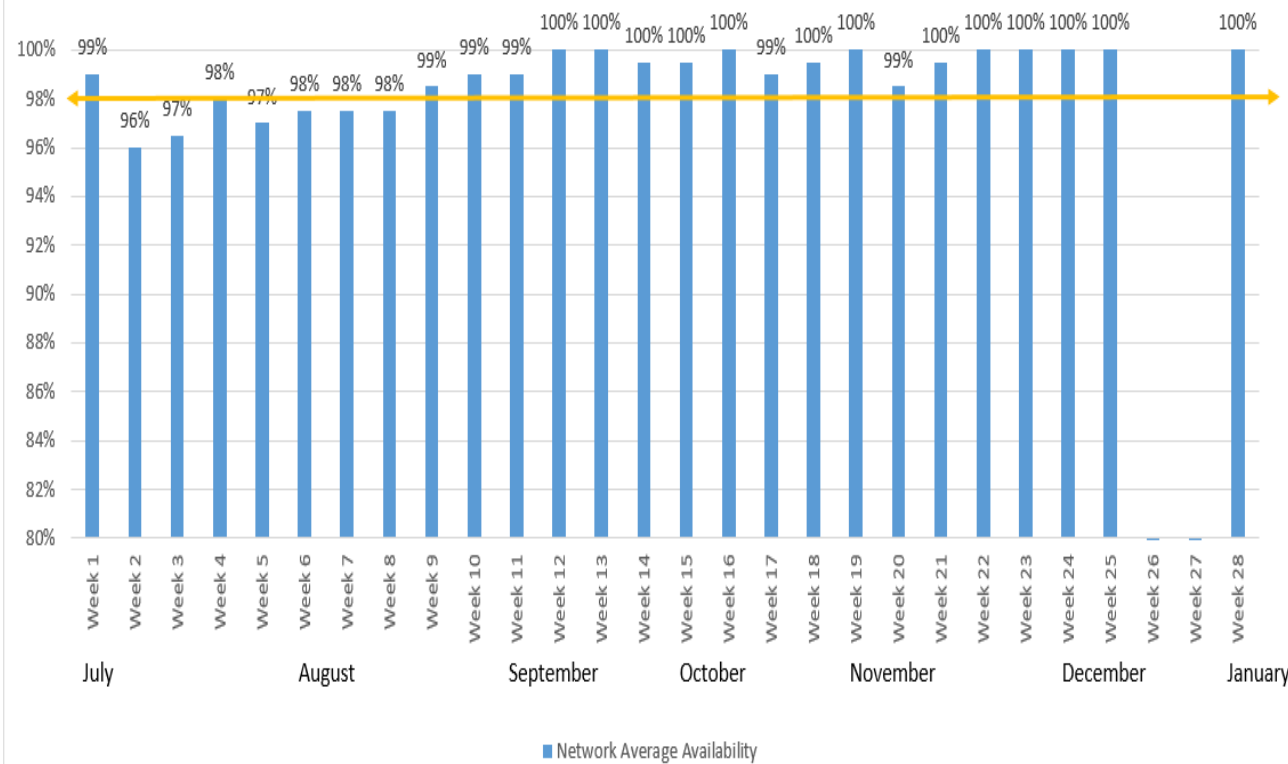
Mission Critical Technology Systems Network Availability for the Week Ending January 8, 2016 is 100%



Network Availability
Week 28 January 4 - 8, 2016



Average Network Availability - Weekly Review 2015 - 2016



Achieve network availability of 98% for core network and telecommunications services for mission critical systems