Our Commitment to Improving Cybersecurity

Our commitment to improving cybersecurity includes constant audits and remediation. This week, we worked with our web hosting providers to upgrade our software to a more secure version. The upgrade was executed without any errors or downtime.

Additionally, we performed an audit of our email security in order to identify vulnerabilities and plan ways to increase cybersecurity. According to many cybersecurity experts, email is one of the top attack vectors, so it's critical that we do everything we can to protect this resource.
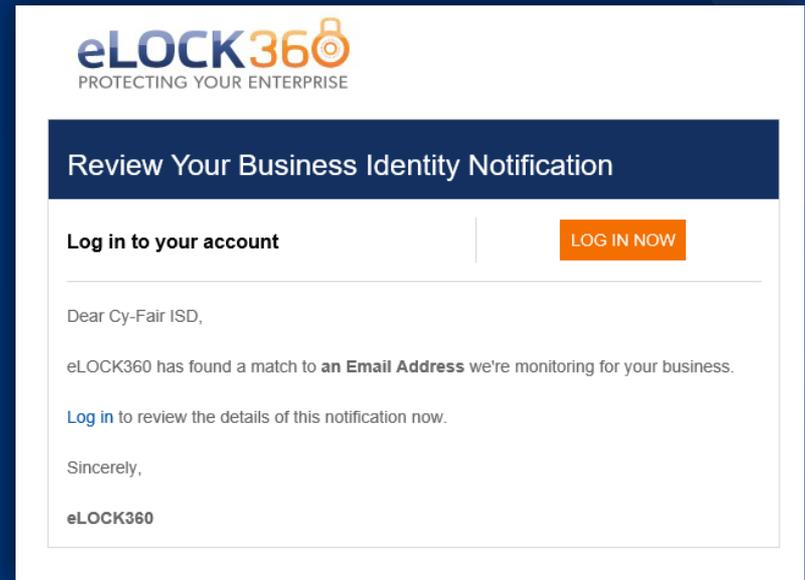
Technology Festival 2018!

Thursday night's Technology Festival at the Berry Center gave us the opportunity to share information with parents, students, and staff. Our Cybersecurity Booth held documentation and interactive activities to help families protect themselves while online.

eLOCK360 notifies CFISD when compromised accounts have been discovered on the web. On **Tuesday, April 10**, a notification was received by the Cybersecurity team. **Eric Pina** ran the report of the compromised accounts. This information is then cross-referenced against Active Directory and eFinance employee directory. Each account status was determined. Based on the account status, emails and phone calls were placed to the affected users by **Eric Pina** and **James Costello**. This gave the Cybersecurity team an opportunity to discuss with the user the efforts we are making as a district to ensure their credentials stay safe. Each user contacted greatly appreciated the response and awareness shown by the District.

eLOCK360
PROTECTING YOUR ENTERPRISE

Review Your Business Identity Notification

Log in to your account   LOG IN NOW

Dear Cy-Fair ISD,

eLOCK360 has found a match to **an Email Address** we're monitoring for your business.

Log in to review the details of this notification now.

Sincerely,

eLOCK360

Technology Festival

On **Thursday, April 12, 2018**, **James Costello** and **Jennifer Miller** participated in the Technology Festival. The Technology Festival was held at the Berry Center from 5:30 – 730. This was the first time the Cybersecurity team was invited to participate in the Festival.

4,180 students, teachers, administrators, and community members attended the 2 hour event. The Cybersecurity booth was placed near the main entrance at Door 2 of the Berry Center. **James** and **Jennifer** perfected their introductory speech and were able to distribute hundreds of calendars and brochures to attendees.

Students enjoyed stopping at the booth and playing several cybersecurity games **James** had previewed. Adults were interested to see if their email information had been compromised by visiting the website haveibeenpwned on computers setup at the booth.

Plans are already underway for next year's Cybersecurity Booth as the team currently looking for new ways to share information with the district and community.

Customer Care Center
Posted by Jennifer Miller, Director, Technology Support Services – Performance Excellence

April 13, 2018

Community Involvement

Technology Festival 2018

Berry Center April 12, 2018

Jennifer Miller shares Cybersecurity information with a family.

James Costello discusses cybersecurity with a community member

James Costello ensures this family receives the correct information they had requested.

James Costello is available to assist and answer any questions as a Father and his son review the information.