



Enterprise Communications Network VOIP Telecommunications

With the successful conversion of the Customer Care Center to a Cisco UCCX solution, it was time to decommission the old system. Bradley Mulligan and David Glennon powered down the old system and unmounted it from the wall.





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As the transition continues to direct focus on Operational activities specific phone systems were no longer needed. As a result the phone system that the CCC utilized was turned off and removed from ISC-W IDF. Pictured below is David Glennon and Bradley Mulligan removing the system.





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David Glennon and Mike Raspet inventoried and organized VoIP equipment that had been split between two rooms into a consolidated storage are.





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Regarding telephone numbers from the past VOIP deployment. Reports of certain staff not getting calls are generated and sent to ATT. The process for “porting” numbers into the new system is required and sometimes involves many steps. Below is an example of a recent port scheduled for numbers overlooked from the ISC deployment which has recently completed. One of which was Oscar Villars number.

Site	Remote Branch Site ID	Branch ID	Site Address	CITY	STATE	ZIP	Porting TNs	Order number	TTU Date	Time
8443578	9110944	Cypress Fairbanks ISD ISC North	10300 Jones Rd	Houston	TX	77065	2815177296 2815176562 2815176564 - 2815176565	172381268	10/10/2017	9am CST
8443578	9124661	Cypress Fairbanks ISD ISC West	10494 Jones Rd	Houston	TX	77065	2818973800	172381362	10/10/2017	9am CST
8443578	8629283	CyFair High School	22602 Northwest Freeway	Cypress	TX	77429	2815176563	172381400	10/10/2017	9am CST
8443578	8977584	Francone Elementary School	11250 Perry Rd	Houston	TX	77064	2815172947	172381423	10/10/2017	9am CST



Enterprise Communications Networks Operational Highlights

On Monday October 9th **Elizabeth Montes** was contacted by **Marvin Banks** a Low Voltage/ Scoreboards Foreman because **Mr. Cowser** an Assistant Principal that manages the marquee at Cy Ranch was going to receive a new laptop and the software needed to be reinstalled and reconfigured. **Elizabeth** installed the software in Mr. Cowser's laptop with the help of **Josh Zhang**. Finally **Elizabeth** configured the marquee software inside of the CFISD Network. So, Mr. Cowser was able to send the schedule to the marquee from his new laptop.





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As the new school year starts, so testing does, because of that teachers and Instructional Specialist rely on the Lexmark printers to perform testing. This past weeks **Elizabeth Montes** has been working on reconfigured the Lexmark Printers at the following schools: Wells Elementary, Bridgeland HS and Cy Fair HS.

After **Elizabeth** configured the printers she notified **Tammie Barkowiak (ISA)** so she can run the necessary scripts on the printers to allow the teachers and Instructional Specialists to use the available test.



Enterprise Communication Network Operational Highlights

Wireless



Bond 1

On Monday, October 9, 2017, Ray Leung and Anthony Melton worked with the CFISD Police Department and the Science Resource Center to convert the sites to our new Aruba wireless network. Ray and Anthony are pictured to the right with Police Chief Eric Mendez post conversion.



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