



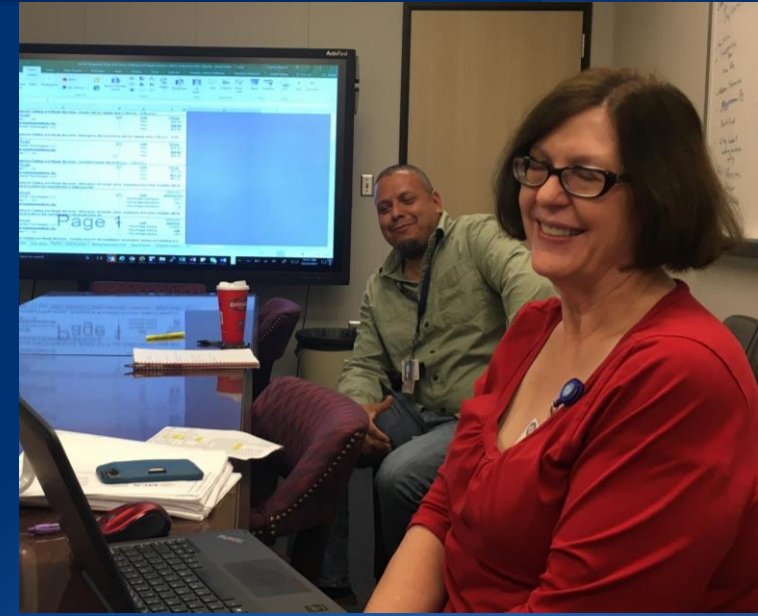
Enterprise Communications Network Operational Highlights



Oscar Villar, Derly Buentello, Mike Diaz, and Nellda Hanzi worked to migrate AirWatch from a physical server in to the CFISD VMware environment. AirWatch is used by CFISD to register and authenticate CFISD owned mobile devices which cannot log in to Windows.



Enterprise Communications Network Operational Highlights



On **Friday, December 22, 2018**, **David Deitsch**, **Janette Martinez**, and **Paula Ross** implemented a new process by which the team meets with Richard Martinez from MCA Communications once a week to review and prioritize workload. In the meeting, the group focused on the following aspects of standard drop requests:

- Reviewed original wording from the RFP 16-10-5016R that was awarded to MCA Communications in 2015
- Established a standard rate for a Cat6 drop request vs. obtaining a quote
- Established a standard rate for a Cat6A drop request vs. obtaining a quote
- Costs for materials are included in the standard rate
- All requests for work must be approved by the CFISD ECN Manager, or CFISD NIC Director

The team plans to continue to meet and refine the MCA billing and fine tune the workload process.