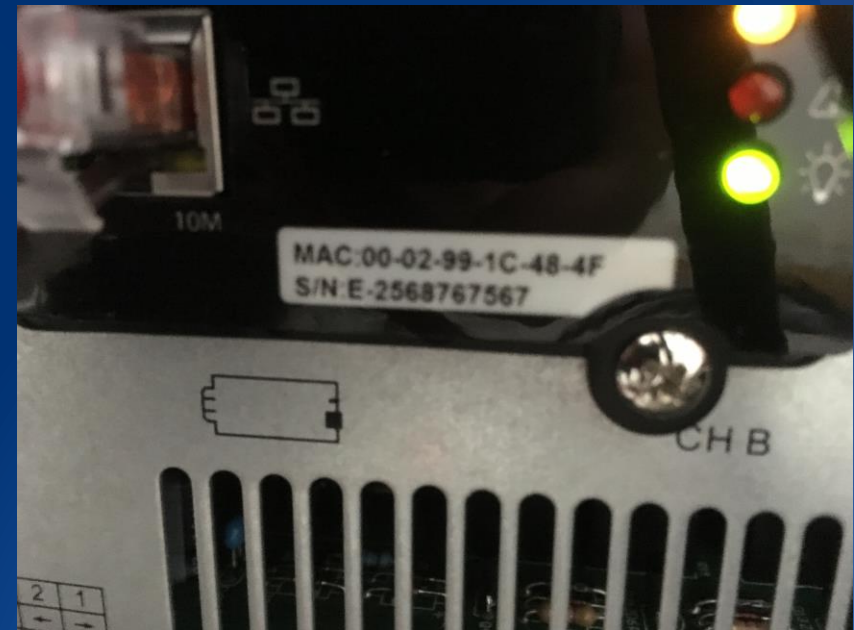




# Enterprise Communication Networks Operational Enhancement

On **Friday, October 26<sup>th</sup>**, **Bradley Mulligan** visited Sampson Elementary School and A. Robison Elementary School to see why some UPS systems were not communicating with Solarwinds. Both UPS systems had bad NIC cards. **Bradley** was able to replace the NIC in the UPS at A. Robison.





# Enterprise Communication Networks Operational Enhancement

On **Wednesday, October 24<sup>th</sup>**, **David Glennon** and **David Deitsch** implemented the first users at Cy-Ridge to migrate to 10 digit dialing. In addition, these users are also now active on other enhanced UC features. They are taking advantage of Unified Messaging and they are able to configure some phone features to their liking with the self-care portal. Cy-Ridge is the first site in the district to have these new features activated, but the team plans to ramp up the pace in the near future with plans to roll this out to all users district wide.



**CYPRESS RIDGE HIGH  
SCHOOL**



**TECHNOLOGY  
FOR  
ALL**



# Enterprise Communication Networks Operational Contribution

On **Friday October 26<sup>th</sup>, 2018** ECN team members **Sani Saqr, Anna Senties, Janette Martinez** and **David Deitsch** met with **Britny Bolton** and **Meghan Passmore** from Presidio to wrap up a week long planning and scheduling session to coordinate the upcoming portables project which will be starting over the next week.





# Enterprise Communication Networks Operational Updates



- Working with **Elizabeth Montes** configured the 6509\_003 to connected to 6807 bypassing the 6509\_001 and 6509\_002
- Troubleshooting with Cisco TAC and ICTX on CFISD internet outage.
- Provided plan to replace the 6 old Fortigate to **Wes Ballinger**
- Configured the Fortigate to allow KPTX to FTP to their server to broadcast football game.
- Resolved KPTX connectivity issue for **Tony Rogers** at Berry Stadium
- Troubleshoot Google Docs issue
- Attended T4 Meeting
- Attended Internet outage review meeting
- Attended CFISD Technical Call on Connectivity with LEARN and ICTX
- Attended CFISD DDOS Call with LEARN

