



Enterprise Communications Network Operational Highlights

While the FortiAuthenticator services were online last week, a problem was reported that students were accessing Facebook, Youtube, and other services that should be restricted. **Oscar Villar** worked with our Fortinet Technical Account Manager (TAM) to restore full functionality to the FortiAuthenticator services.



Oscar Villar

Oscar Villar was able to resolve the persistent, outstanding problem with BlueCat DHCP options 43 and 60. These options are needed by Aruba access points to be able to communicate to the correct master controller. **Oscar** worked with BlueCat on several different occasions, but ultimately it was Aruba technical services that helped **Oscar** resolve the BlueCat issue.



During the first portion of the week time was spent by a variety of team members addressing minor operational issues resulting from the Cisco switch upgrade that was successfully deployed during the 2016 holiday. The issues that were dealt with ranged from printers receiving a new IP address, to Board Room equipment being offline, to CCC phone system not logging, etc.





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Neither rain nor sleet nor gloom of night can keep **Ray Leung, Glen Carpenter, and Thomas Hollister** from verifying wireless connectivity in the field house at Cy Park HS. However, a black widow spider gave them plenty of reason to pause momentarily. The team was verifying that all outdoor access points had been patched and ready for operation, when they encountered a black widow spider.