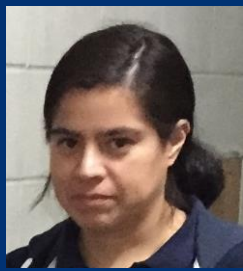




# Enterprise Communications Network Operational Highlights



Janette Martinez



Elizabeth Montes

## Senate Bill 507: Let the IT Work Begin



As part of our documentation library, **Janette Martinez** has created a section for documentation regarding Senate Bill 507. Both ECN and NMO will reference this information. ECN will need to note the campus, switch, port information, etc. Once the NMO team has the EMC storage installed, NMO will provide documentation for that component of the project. This documentation will serve as a reference when our team needs to locate/retain videos in the near future.

**Elizabeth Montes** completed all of the configuration requests for the SB 507 cameras that Juan Cruz from the Security department requested. **Elizabeth** then worked with **Janette** to update our documentation library



# Enterprise Communications Network Operational Highlights

**Tony Rogers** continues to work with both Phonoscope and Comcast to repair the low hanging cables at Owens ES. **Tony** opened a service request with PS Lightwave, ticket number 11355, on January 16, 2017. Initially, PS Lightwave stated that the cable was not their cable. However, **Tony** is asking a crew to verify one last time. The plan is to splice the cables in an attempt to elevate them. However, **Tony** wants to avoid any potential interruption of service to the campus.



PHONOSCOPE  
LIGHTWAVE



Tony Rogers



Owens Elementary School





# Enterprise Communications Network Operational Highlights



Anna Senties

**Anna Senties** has been working on bond related, Cisco switch upgrades for CFISD administrative facilities. On **Thursday, January 12, 2017**, **Anna** upgraded the switching infrastructure at Food Production Services. Then on **Friday, January 13, 2017**, **Anna** upgraded the switching infrastructure at Falcon Annex. Although the wireless infrastructure at these locations has not been upgraded, **Anna** began to receive complaints that the wireless was no longer working at these sites.



Ray Leung

On **Tuesday, January 17, 2017**, **Ray Leung** began to troubleshoot the wireless issue. **Ray** determined that the Cisco access points (APs) were the oldest model that CFISD owned, Cisco model 1131AG. **Ray** located some newer Cisco APs model 1142N. Once configured, the newer Cisco APs seem to correct the issue. **Ray** and **Glen Carpenter** then configured and replaced the older Cisco APs with newer Cisco APs.



Glen Carpenter

