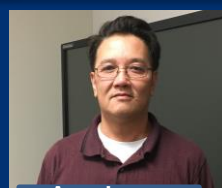




Enterprise Communications Network Operational Highlights



Oscar Villar



Andrew Tran

Tony Rogers working with **Thomas Hollister** and David Deitsch from Presidio to get the Hubs connected on the south side of 290.



Thomas Hollister



Tony Rogers



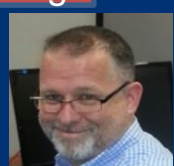
Ray Leung

Roland Padilla busy with operational phone issues:

- Phone service for new staff allocations
- Office moves and staff changes
- Voice Mail Password
- Staff relocations, etc.



Roland Padilla

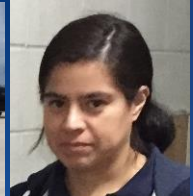


Charles Newton

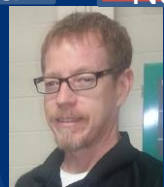
After learning that CFISD is temporarily out of Cisco 3850 switches, **Anna Senties** improvised at Francone ES and deployed an HP/E switch in order to get the campus online and operational.



Anna Senties



Elizabeth Montes

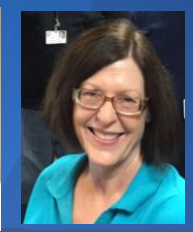


David Glennon

Elizabeth Montes visited Yeager on Saturday due the IDF B being offline. She was able to restored the network for the staff. The IDB needs an extra electrical outlet and I let Anna Senties know so we can connect the UPS.



Glen Carpenter



Janette Martinez

Enterprise Communication Network Team



Enterprise Communications Network Operational Highlights



A perfect example of teamwork, **Elizabeth Montes** covered Jersey Village HS while Anna Senties was on vacation. One of the stacks in the IDF B went down due to an overheated UPS. An electrical issue cause the UPS to overheat. The Service Center has an iSupport request to replace the UPS. They will notify Anna Senties when the UPS is replaced.

While onsite at Jersey Village, **Elizabeth Montes** ran into campus service technician **Luis Castro**, pictured to the left.



Enterprise Communications Network Operational Highlights



Oscar Villar



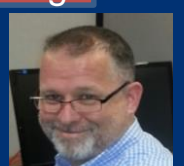
Andrew Tran



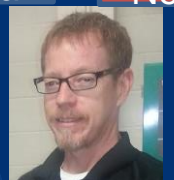
Ray Leung



Roland Padilla



Charles Newton



David Glennon



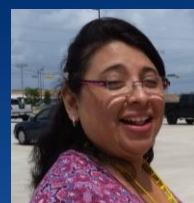
Thursday evening, **August 18, 2016**, Dave Gray from HVAC was experiencing issues with the WebControl for a subset of campuses. This software allows the HVAC team to control the temperature settings for A/C. **Oscar Villar** reinitialized services and the problem was resolved.



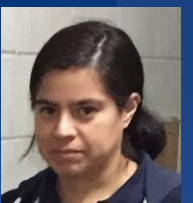
Thomas Hollister



Tony Rogers



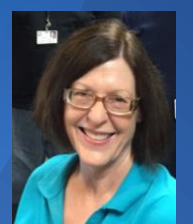
Anna Senties



Elizabeth Montes



Glen Carpenter



Janette Martinez

Enterprise Communication Network Team

Posted by Paula Ross, Director of Network Infrastructure and Communications

August 19, 2016



Enterprise Communications Network Operational Highlights



Andrew Tran and **Lance Melancon** continue to work their way through application firewall issues as they arise. One example of this type of issue:

“I need our schools to be able to access the Borden Ordering website so that the kids can have milk for their meals. Please let me know when we can start accessing the website.”

The request above came from the assistant director of Food Services, Julio Mendez.



Andrew Tran was also successful in getting the Forti-Authenticator functioning. **Oscar Villar** and **Andrew Tran** were working with the M&S engineer in an attempt to get this unit back online. **Oscar** then mentioned the issue to our Fortinet representative, Ira Soderberg. Ira was able to provide the guidance **Andrew** needed to get the unit back online. The Forti-Authenticator provides the reporting feature for user’s internet activity.